

## Mobile Passport Control (MPC) has arrived at PHX Sky Harbor International Airport

### Frequently Asked Questions: (FAQ's)

- What is Mobile Passport Control? *MPC allows you to download passport/customs forms by smartphone instead of using paper.*
- Does it cost to use the MPC App? *No, it is free to download and free to use.*
- Do I still have to go through US Customs? *Yes, but you have expedited entry and no paper forms.*
- Who Can Use MPC? *U.S. citizens with a valid U.S. passport and Canadian citizens with a valid Canadian passport and B1 or B2 visa status.*
- How does MPC work?
  1. *Download the app and create a profile.*
  2. *Complete the "New Trip" section.*
  3. *Submit your data to U.S. Customs and Border Protection (CBP)*
  4. *Display the secure bar-coded receipt.*
- How do I download the MPC App? *The app is available to download from Apple's iTunes App Store and Google's Play App Store.*
- When do I start using the app? *It's best to create your profile and submit all data before you get in line to ensure expedited entry.*
- Do I need to be connected to Wi-Fi to use the MPC app? *You need Wi-Fi or a cellular network to submit data and get a receipt. You can create a profile without a connection.*
- What happens to the information I submit into the MPC App? *The information is sent to Customs and Border Protection (CBP) which then gives you the option to store your passport info or delete it.*
- Does the MPC App replace my passport? *No, you still must present a valid US or Canadian passport to CBP upon arrival at PHX Sky Harbor Airport.*

For more information, please call 1-877-227-5511.

[www.mobilepassport.us](http://www.mobilepassport.us)