



PHOENIX SKY HARBOR
INTERNATIONAL AIRPORT



**Monthly Commercial Ground Transportation Report
April 2020**

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Events Impacting Number of Trips

Date	Event	Notes
Jan-08	AVI for all Ground Transportation Vehicles	AVI tags being placed on all GT vehicles (Taxis and Limos completed in 2007). Process went from January until April. First complete month of data was May 08.
Feb-08	SuperBowl	SuperBowl impacted number of fares during 2 week event.
May-10	SB 1070 signed into law	The signing of SB1070 resulted in various states and cities boycotting Arizona and the cancellation of conventions. The law was to go into effect on July 29 but a federal judge placed a hold on the most controversial portions. This "hold" resulted in the stopping of cancellations and numbers began to increase again.
Jan-11	BCS Championship Game in Glendale	Auburn vs Oregon, busiest rental car event ever for Phoenix (Bigger than SuperBowl)
Jul-11	MLB All Star Game	Held downtown at Chase MLB All Star is a week long event.
Apr-13	PHX Sky Train Stage 1 open	
Oct-13	TNCs arrived in Phoenix	Uber & Lyft operating in Phoenix
Jan-14	AVI System Change	Trips now calculated by AVI system
Jun-14	Ended Contracted Limo Service	
Dec-14	PHX Sky Train Stage 1A open	PHX Sky Train service provided to Terminal 3 (and Terminal 2 via walking path)
Jan-15	Change to AVI	Have started calculating trip fees for Supershuttle...will be the same calculation for all vehicles. They now receive 4 entry & 4 exits per trip, has caused a reduction in the number of trips.
Feb-15	SuperBowl	SuperBowl impacted number of fares during 2 week event.
Jan-16	BCS Championship Game	Clemson vs. Alabama, RCC had high pax counts.
Jun-16	Implement New GT Policy	Transportation Network Companies began service, Charter Operators required to more completely report trips through AVI, has caused an increase in the number of trips.
Dec-16	New Trip Logic	Implement new trip logic for calculation of trips for all AVI users (excluding taxi, trip applied upon entrance to C-Lot). Begin tracking providers for only pick-ups, old logic tracked all airport access.
Jan-17	Begin Phased Trip Fees	Begin the three-year phase in of trip fees to providers permitted prior to 6/18/16.
Mar-17	NCAA Final Four	Phoenix hosted the NCAA Final Four and associated events from March 24 - 27; the event increased overall GT traffic for the month.
May-18	New Taxi Contract	New taxi contract w/ PHX Sky Harbor Airport effective 5/1/18
Dec-19	SuperShuttle Ends Service	SuperShuttle ended service effective 12/31/19 at PHX Sky Harbor Airport.
15-Mar-20	Health Emergency - COVID-19	Health crisis due to COVID-19 affecting global economy.

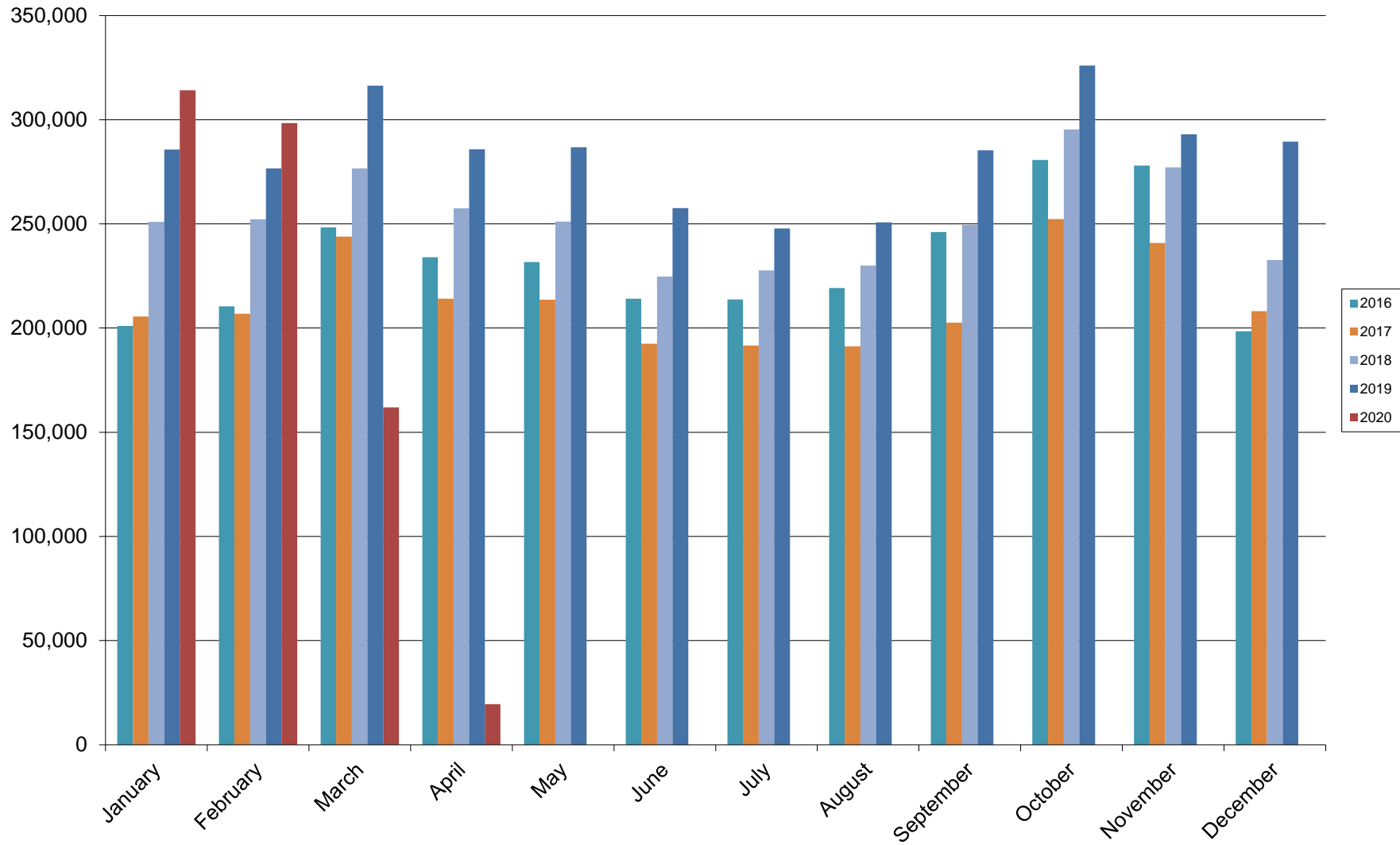
SECTION 1: REVENUE GT TRIPS

*Figures reported in trips using AVI and GPS trip-tracking

Total Monthly Ground Transportation Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	201,052	205,503	251,039	285,725	314,169
February	210,452	206,849	252,163	276,649	298,459
March	248,307	243,961	276,615	316,320	161,889
April	234,068	214,072	257,525	285,782	19,517
May	231,665	213,567	251,155	286,819	0
June	214,062	192,474	224,789	257,598	0
July	213,697	191,596	227,648	247,777	0
August	219,263	191,291	230,005	250,768	0
September	246,130	202,575	249,513	285,276	0
October	280,708	252,318	295,347	325,968	0
November	277,976	240,856	277,150	293,013	0
December	198,446	208,064	232,735	289,477	0
TOTAL	2,775,826	2,563,126	3,025,684	3,401,172	794,034

Total Monthly Ground Transportation Trips



Trips by Vehicle Size

Grandfathered Operators (Permitted prior to June 18, 2016)

2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	21,040	20,099	23,723	19,170	16,270	14,529	13,748	12,650	11,975	17,674	16,321	12,851
9-23 Seats	31,930	30,147	36,236	34,764	35,626	34,623	34,927	34,761	33,753	37,091	35,652	35,821
24+ Seats	885	540	691	606	478	227	182	253	437	534	444	159
Total	53,855	50,786	60,650	54,540	52,374	49,379	48,857	47,664	46,165	55,299	52,417	48,831

New Operators (Permitted on or after June 18, 2016)

2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	145,117	149,436	173,300	154,271	153,128	136,670	137,908	138,488	150,373	190,960	180,474	152,985
9-23 Seats	6,650	5,826	6,426	5,882	6,480	6,119	6,142	5,840	5,944	6,770	6,394	6,359
24+ Seats	152	153	165	103	132	90	67	115	95	125	104	109
Total	151,919	155,415	179,891	160,256	159,740	142,879	144,117	144,443	156,412	197,855	186,972	159,453

Grandfathered Operators (Permitted prior to June 18, 2016)

2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	15,308	16,325	17,486	14,280	11,558	10,888	10,447	9,673	11,055	13,801	10,415	9,467
9-23 Seats	35,885	33,043	36,905	36,102	37,499	34,728	35,179	34,196	32,972	34,250	33,552	33,075
24+ Seats	720	516	704	574	555	266	191	214	327	671	618	263
Total	51,913	49,884	55,095	50,956	49,612	45,882	45,817	44,083	44,354	48,722	44,585	42,805

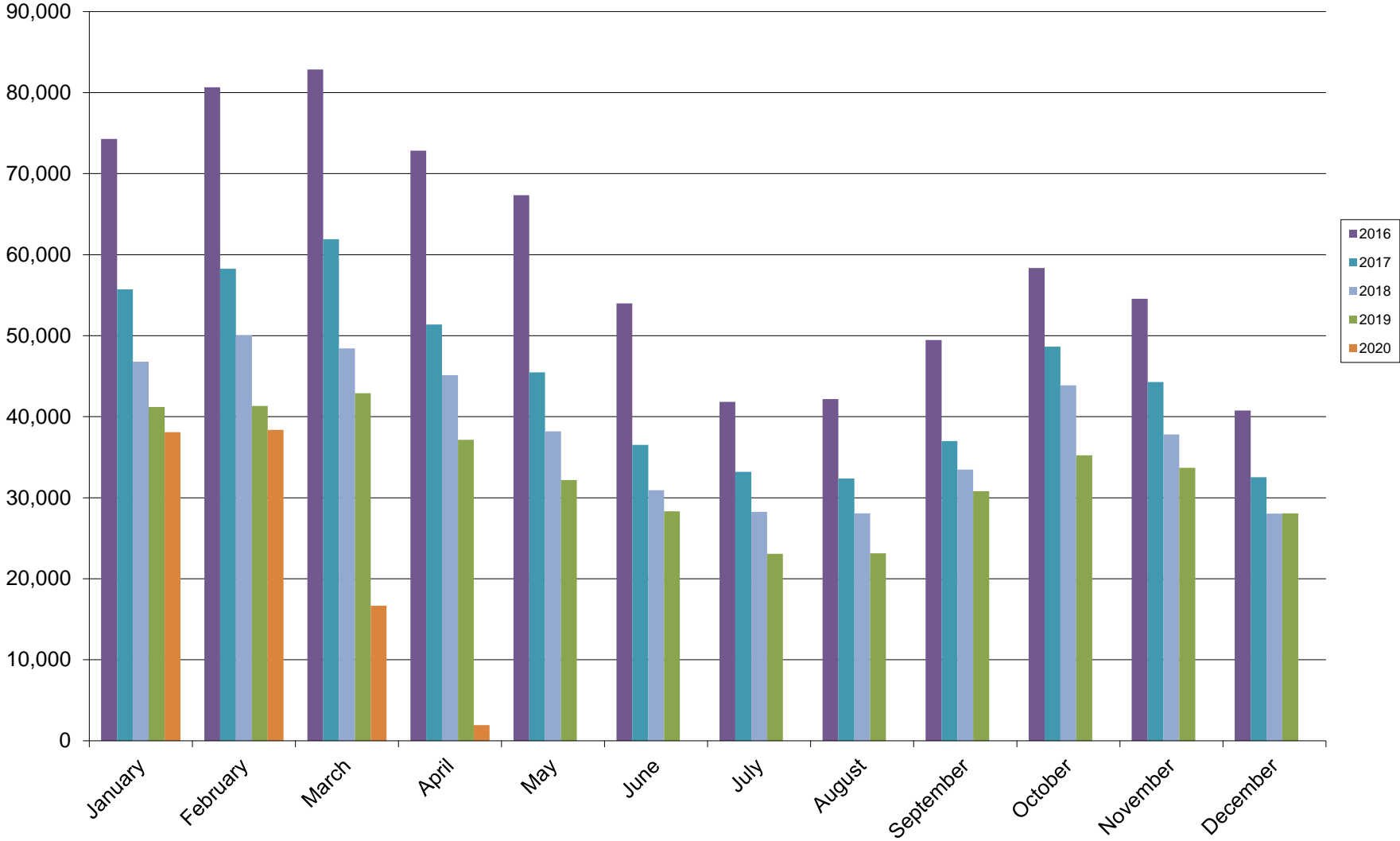
New Operators (Permitted on or after June 18, 2016)

2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	193,156	196,983	214,381	198,260	195,577	171,265	175,244	180,793	199,801	240,571	237,103	213,222
9-23 Seats	6,658	6,100	6,730	6,171	6,715	6,142	6,470	5,895	6,241	6,851	6,078	5,547
24+ Seats	144	175	226	215	101	47	65	192	231	327	178	112
Total	199,958	203,258	221,337	204,646	202,393	177,454	181,779	186,880	206,273	247,749	243,359	218,881

Taxi Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	74,275	55,710	46,780	41,204	38,077
February	80,660	58,267	50,045	41,329	38,360
March	82,864	61,909	48,416	42,897	16,660
April	72,826	51,389	45,140	37,142	1,930
May	67,325	45,460	38,198	32,178	
June	53,986	36,529	30,940	28,331	
July	41,836	33,186	28,245	23,070	
August	42,176	32,365	28,070	23,135	
September	49,479	37,006	33,472	30,794	
October	58,342	48,635	43,866	35,247	
November	54,556	44,293	37,825	33,682	
December	40,769	32,536	28,049	28,063	
TOTAL	719,094	537,285	459,046	397,072	95,027

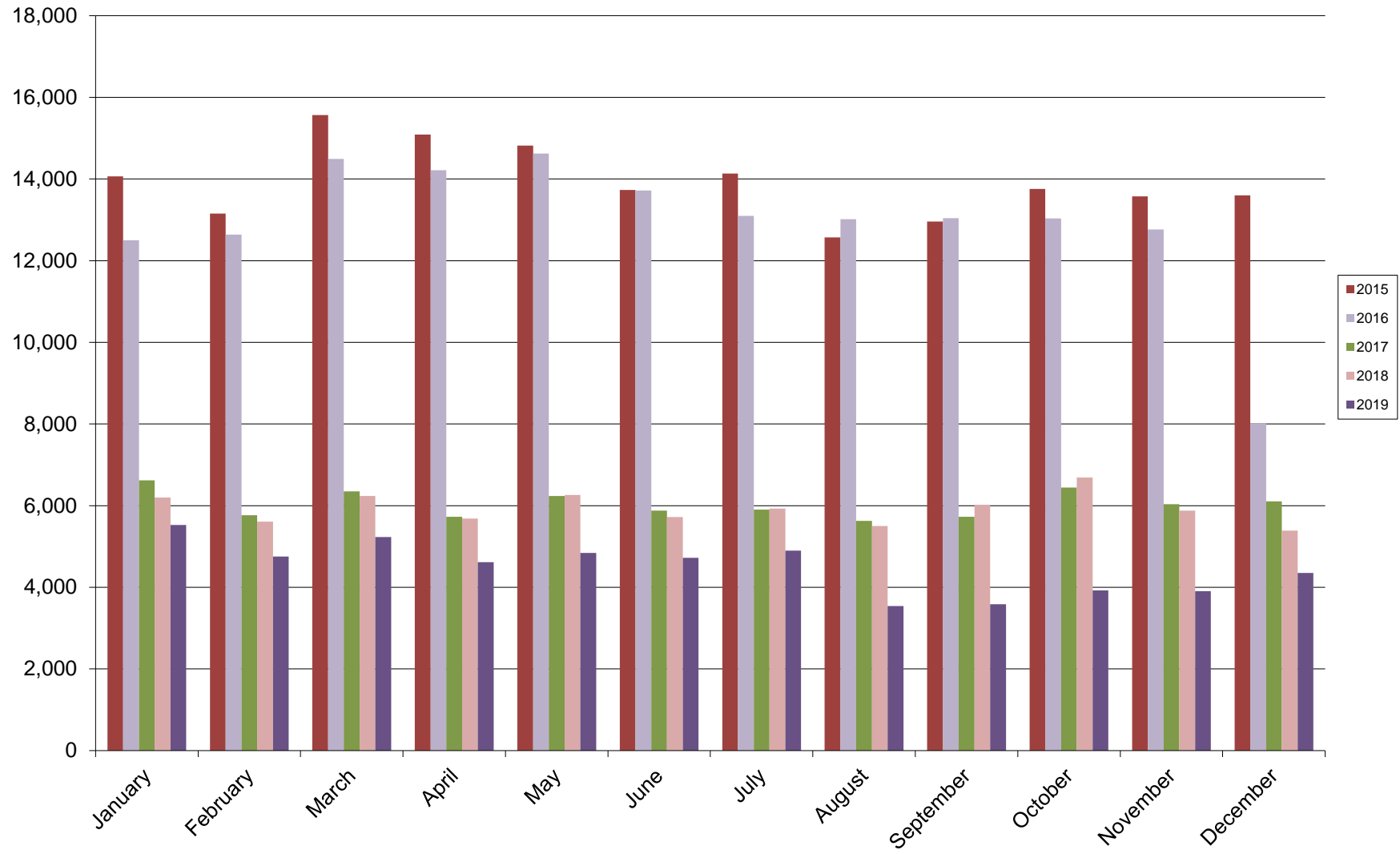
Taxi Trips



Shared-Ride Van Trips

<u>Month</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
January	14,065	12,498	6,620	6,197	5,529
February	13,152	12,641	5,763	5,606	4,755
March	15,569	14,490	6,352	6,236	5,231
April	15,090	14,217	5,728	5,685	4,613
May	14,817	14,623	6,234	6,261	4,839
June	13,729	13,716	5,881	5,722	4,722
July	14,134	13,096	5,902	5,926	4,899
August	12,571	13,018	5,629	5,504	3,540
September	12,960	13,041	5,729	6,016	3,582
October	13,757	13,035	6,444	6,688	3,926
November	13,576	12,762	6,035	5,876	3,907
December	13,598	8,014	6,103	5,388	4,349
TOTAL	167,018	155,151	72,420	71,105	53,892

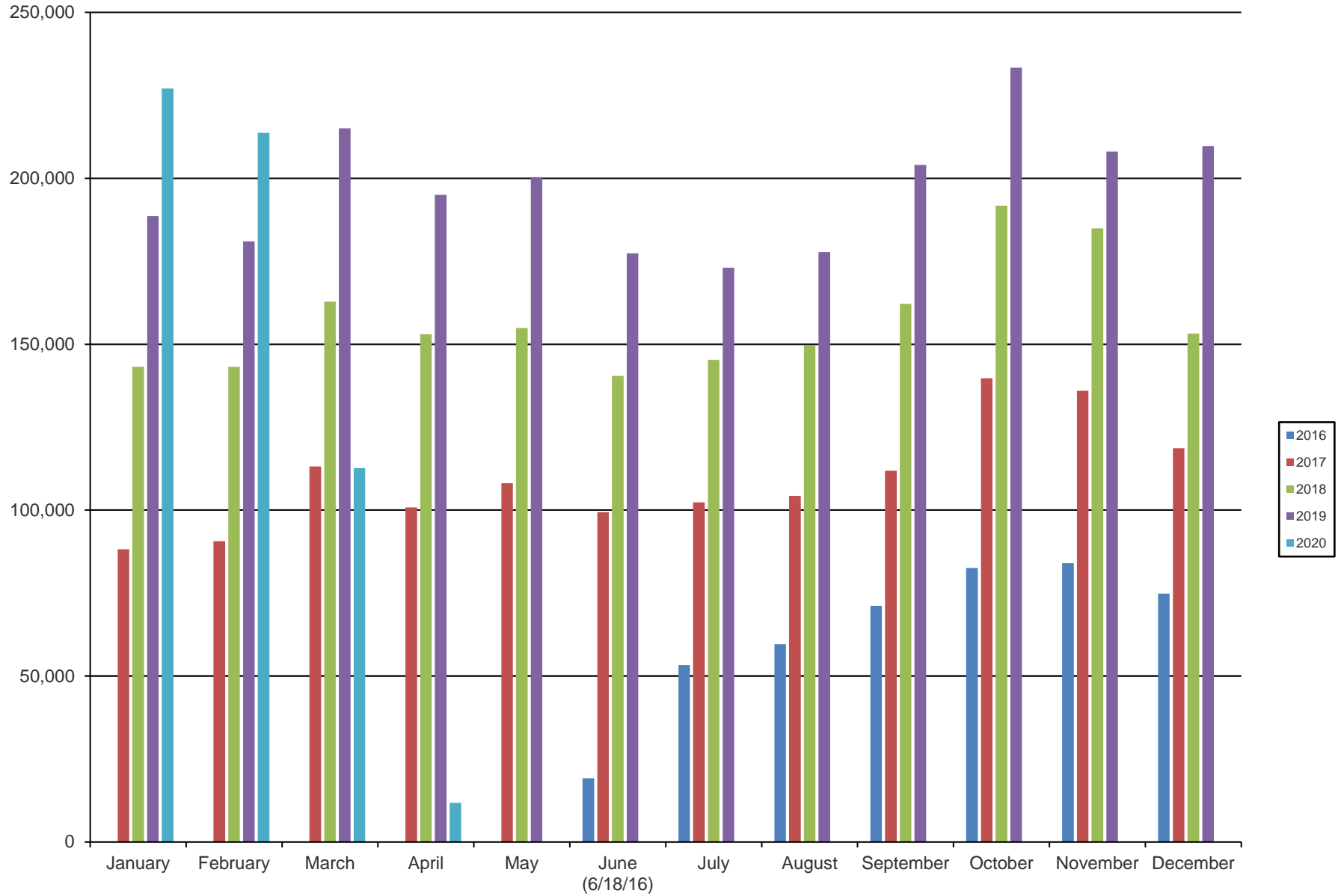
Shared-Ride Van Trips



RideshareTrips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	-	88,182	143,158	188,569	227,028
February	-	90,653	143,162	180,978	213,683
March	-	113,201	162,842	215,082	112,695
April	-	100,815	152,982	195,017	11,795
May	-	108,131	154,886	200,331	
June (6/18/16)	19,244	99,406	140,419	177,409	
July	53,332	102,356	145,265	173,029	
August	59,629	104,303	149,628	177,786	
September	71,166	111,854	162,179	204,017	
October	82,571	139,701	191,731	233,327	
November	84,050	135,945	184,884	208,034	
December	74,835	118,678	153,221	209,699	
TOTAL	444,827	1,313,225	1,884,357	2,363,278	565,201
*Rideshare data is based on monthly GPS trip tracking reports submitted by TNC providers					

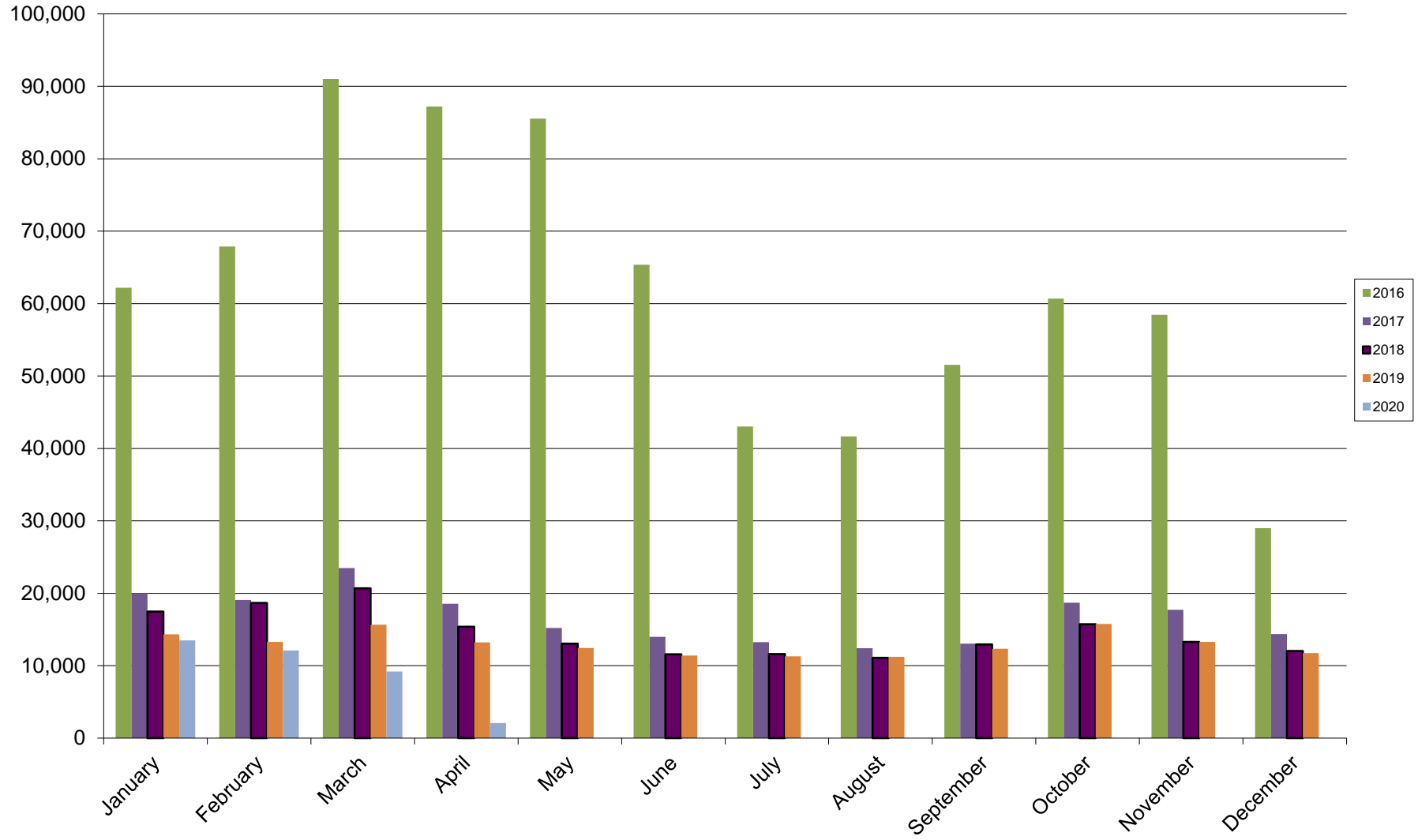
Rideshare Trips



Prearranged Trips

Month	2016	2017	2018	2019	2020
January	62,178	20,014	17,480	14,347	13,500
February	67,864	19,069	18,654	13,269	12,084
March	91,014	23,459	20,680	15,651	9,198
April	87,200	18,556	15,365	13,202	2,074
May	85,524	15,206	13,029	12,437	
June	65,379	13,995	11,587	11,400	
July	43,020	13,248	11,619	11,290	
August	41,666	12,409	11,102	11,219	
September	51,524	13,043	12,943	12,349	
October	60,677	18,677	15,733	15,779	
November	58,434	17,733	13,282	13,293	
December	28,980	14,369	12,033	11,764	
TOTAL	743,460	199,778	173,507	156,000	36,856

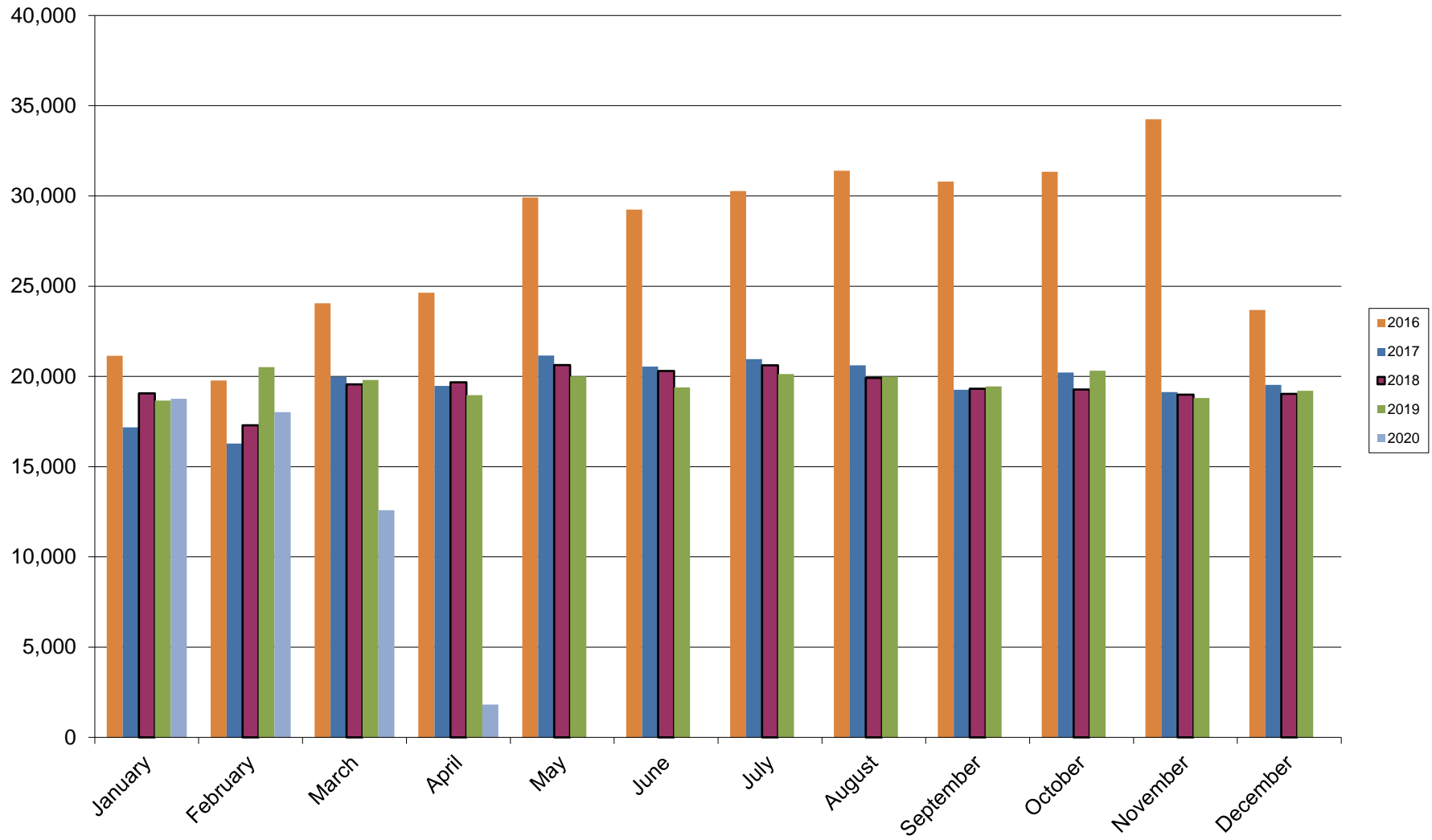
Prearranged Trips



Off-Airport Parking Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	21,147	17,172	19,067	18,666	18,759
February	19,774	16,278	17,297	20,511	18,014
March	24,047	19,993	19,554	19,804	12,584
April	24,634	19,477	19,671	18,956	1,814
May	29,916	21,160	20,633	19,997	
June	29,245	20,545	20,302	19,396	
July	30,267	20,958	20,622	20,132	
August	31,400	20,619	19,915	19,983	
September	30,802	19,256	19,312	19,441	
October	31,344	20,218	19,282	20,317	
November	34,254	19,132	18,985	18,802	
December	23,676	19,527	19,040	19,209	
TOTAL	330,506	234,335	233,680	235,214	51,171

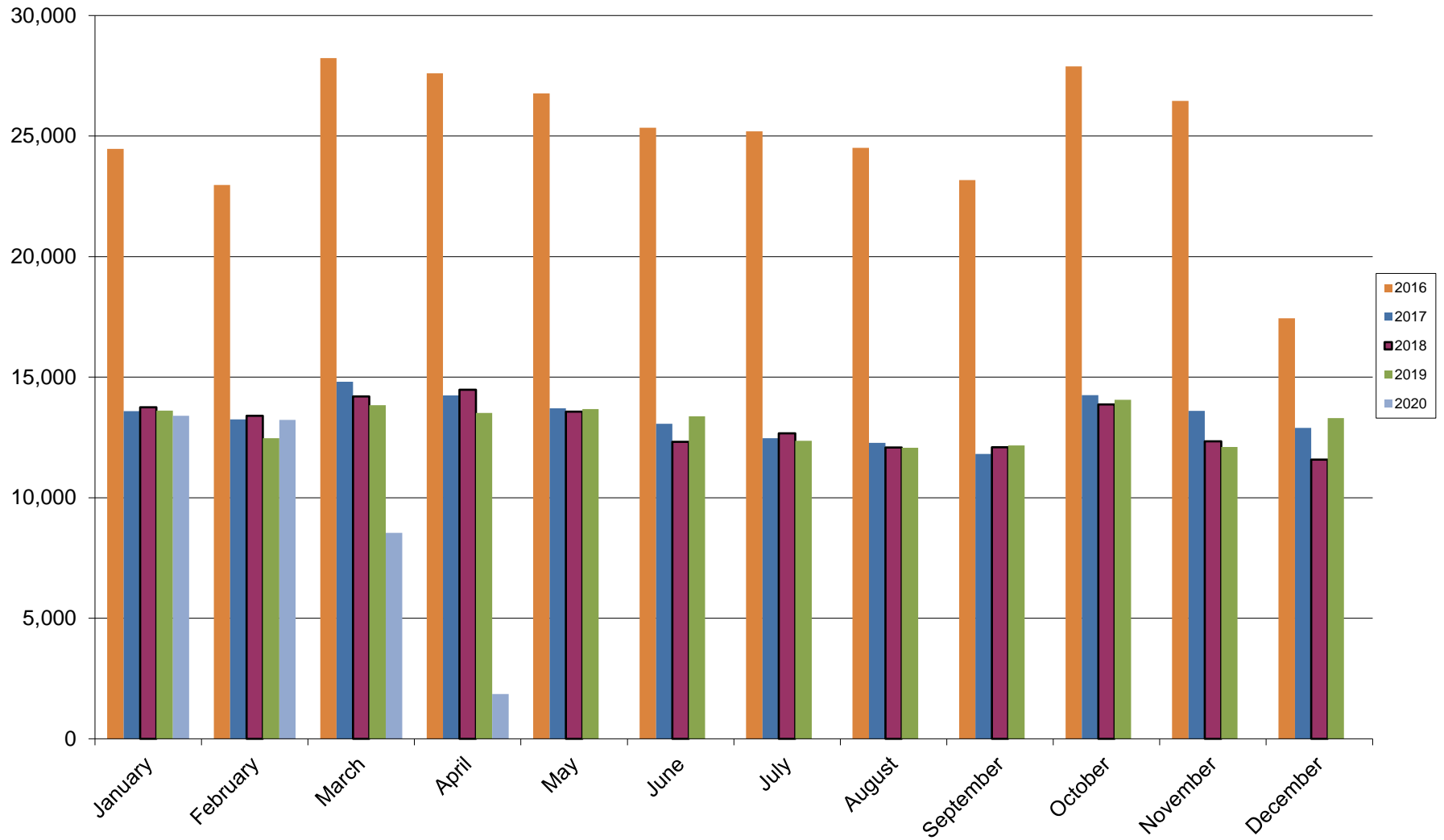
Off-Airport Parking Trips



Hotel/Motel Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	24,473	13,594	13,746	13,611	13,401
February	22,974	13,253	13,395	12,468	13,225
March	28,229	14,813	14,205	13,832	8,542
April	27,600	14,247	14,482	13,515	1,855
May	26,773	13,708	13,567	13,674	
June	25,344	13,069	12,313	13,379	
July	25,198	12,466	12,666	12,361	
August	24,516	12,277	12,084	12,075	
September	23,174	11,812	12,089	12,170	
October	27,894	14,253	13,863	14,064	
November	26,454	13,597	12,339	12,102	
December	17,444	12,900	11,584	13,298	
TOTAL	300,073	159,989	156,333	156,549	37,023

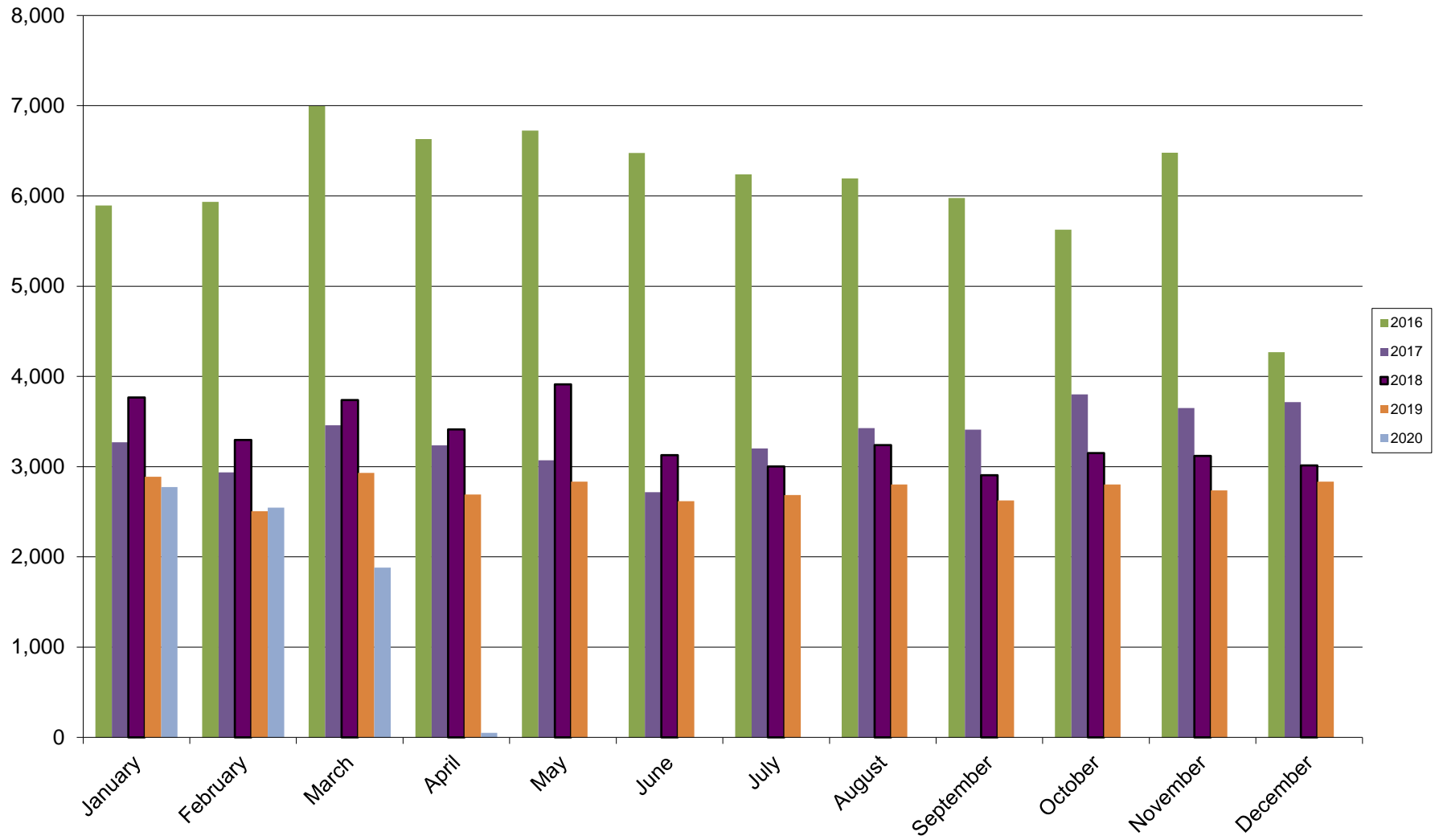
Hotel/Motel Trips



Intercity Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	5,895	3,271	3,767	2,889	2,775
February	5,935	2,937	3,297	2,506	2,545
March	6,996	3,458	3,739	2,930	1,880
April	6,630	3,236	3,413	2,692	49
May	6,725	3,070	3,912	2,834	
June	6,475	2,716	3,127	2,617	
July	6,241	3,202	3,003	2,687	
August	6,193	3,427	3,239	2,803	
September	5,978	3,411	2,906	2,627	
October	5,626	3,800	3,150	2,802	
November	6,479	3,649	3,118	2,737	
December	4,269	3,715	3,015	2,833	
TOTAL	73,442	39,892	39,686	32,957	7,249

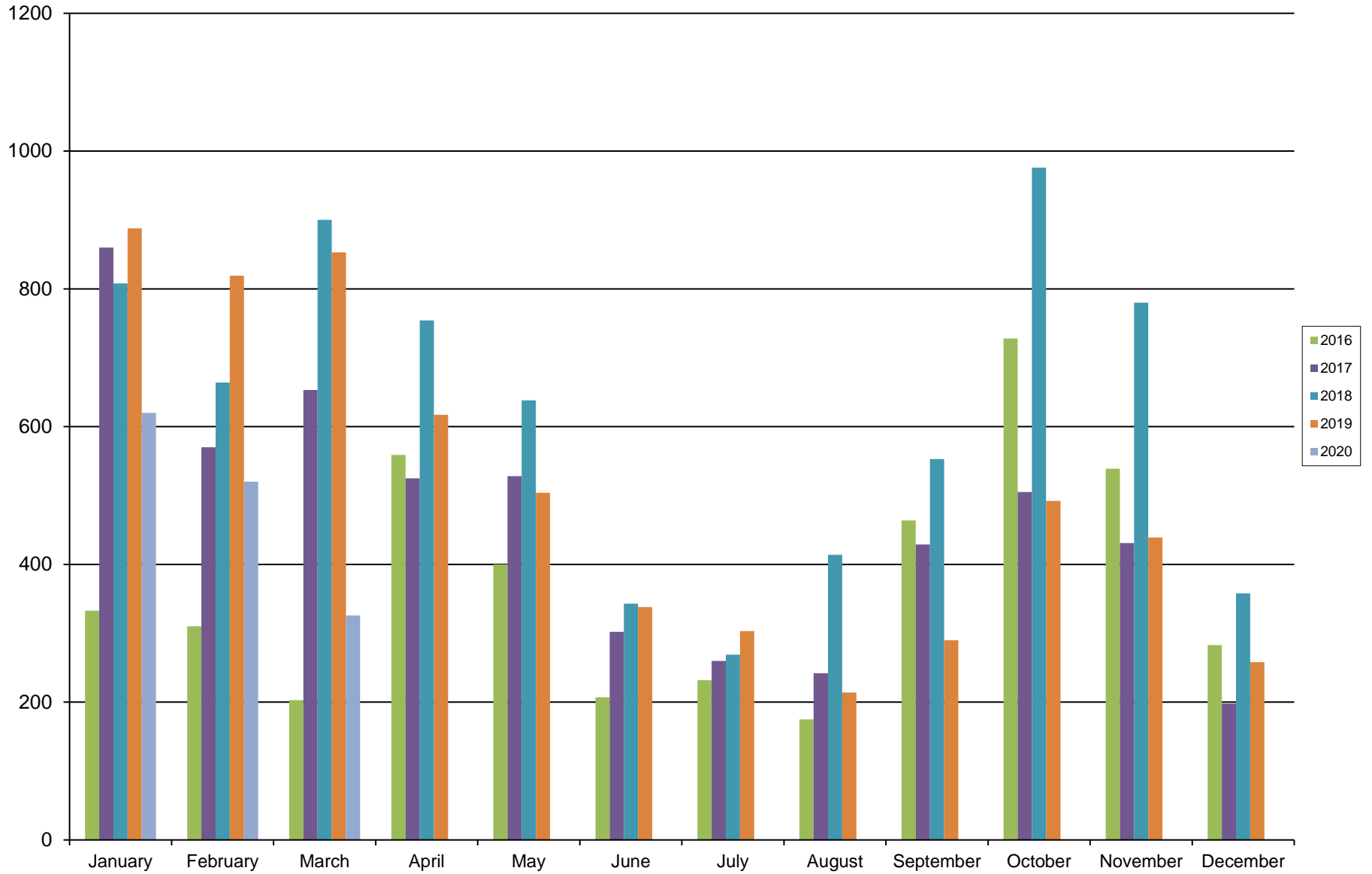
Intercity Trips



Charter Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	333	860	808	888	620
February	310	570	664	819	520
March	203	653	900	853	326
April	559	525	754	617	0
May	400	528	638	504	
June	207	302	343	338	
July	232	260	269	303	
August	175	242	414	214	
September	464	429	553	290	
October	728	505	976	492	
November	539	431	780	439	
December	283	198	358	258	
TOTAL	4433	5,503	7457	6015	1466

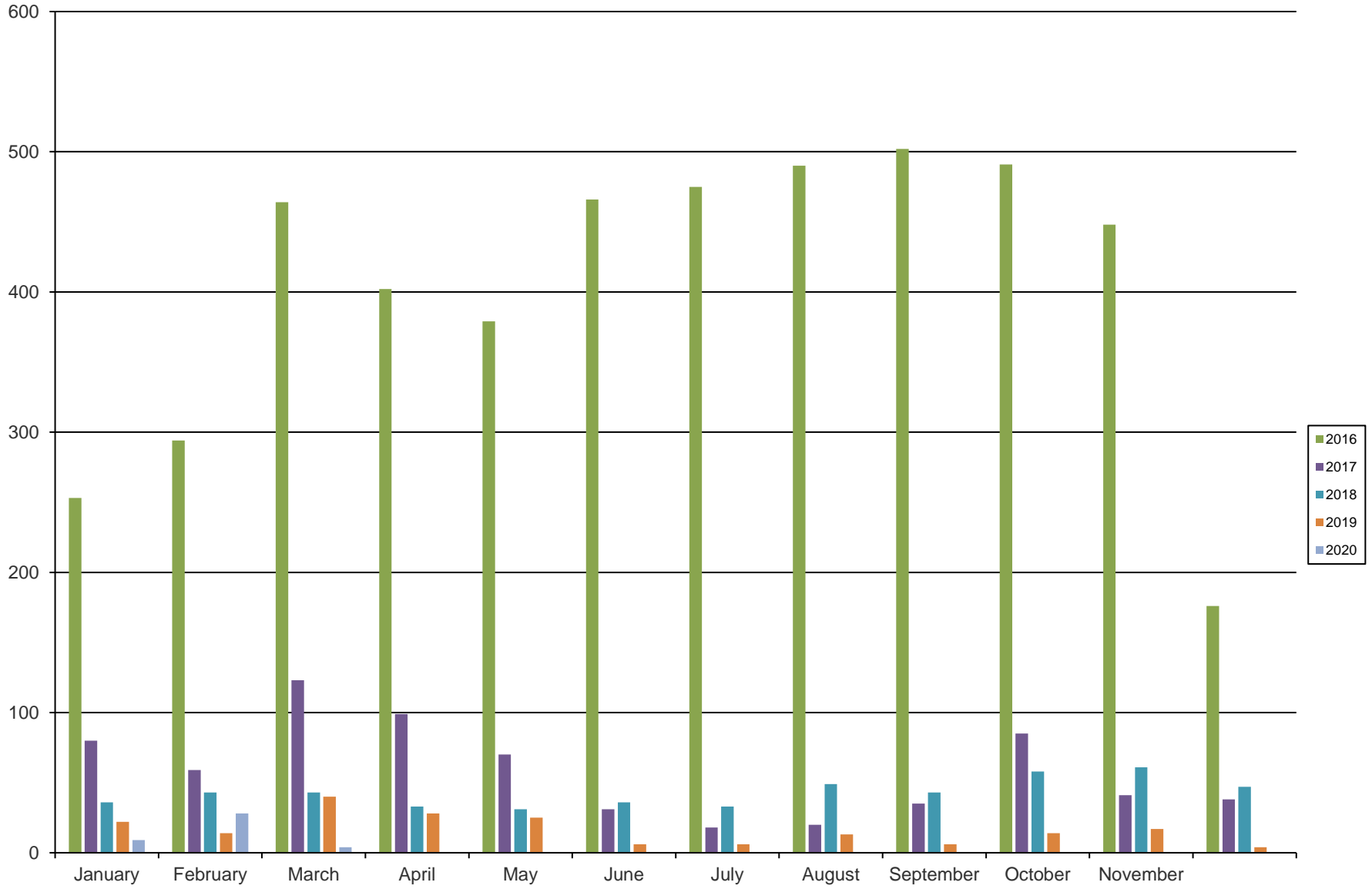
Charter Trips



Courtesy Trips

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	253	80	36	22	9
February	294	59	43	14	28
March	464	123	43	40	4
April	402	99	33	28	0
May	379	70	31	25	
June	466	31	36	6	
July	475	18	33	6	
August	490	20	49	13	
September	502	35	43	6	
October	491	85	58	14	
November	448	41	61	17	
December	176	38	47	4	
TOTAL	4840	699	513	195	41

Courtesy Trips



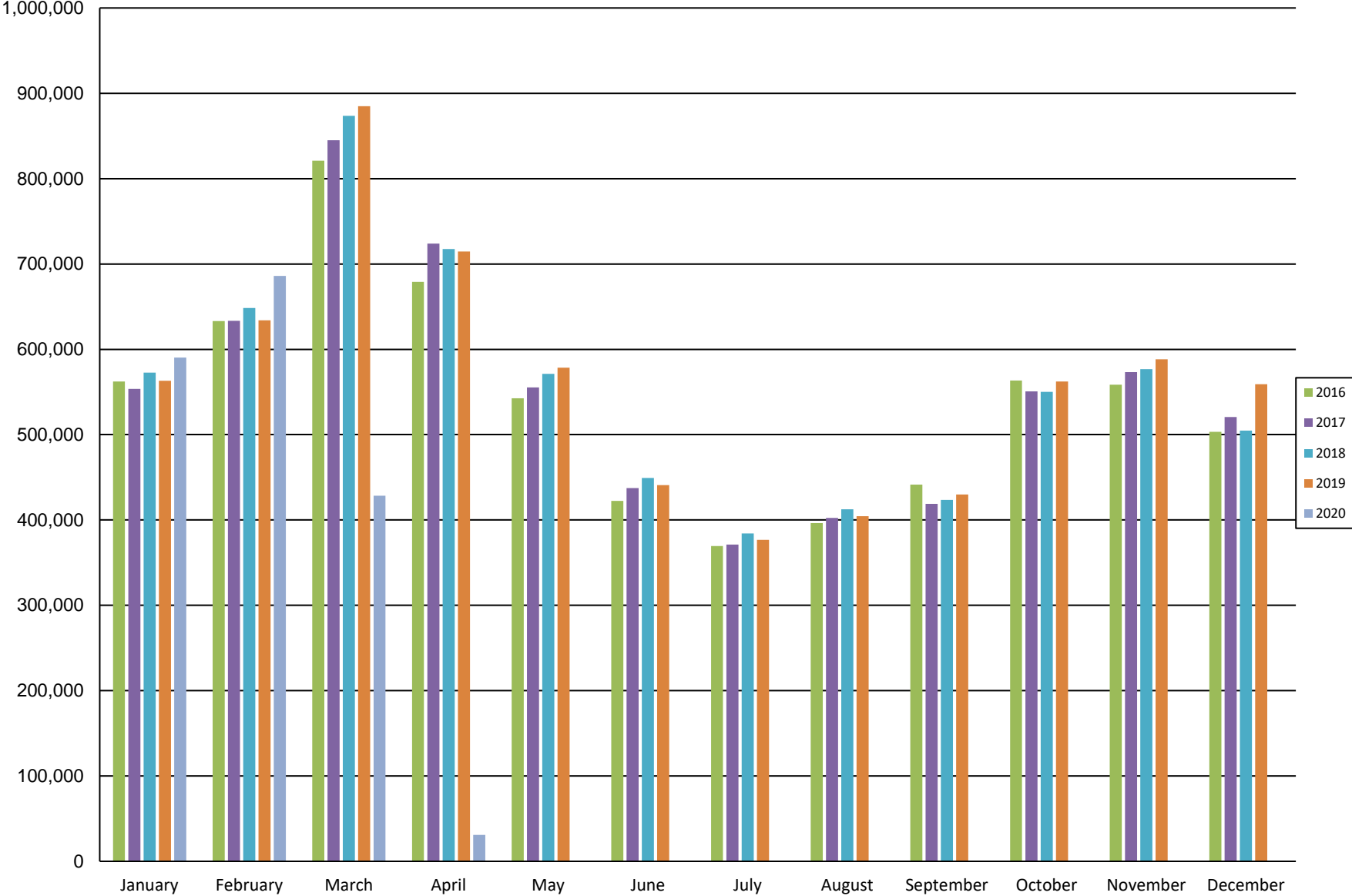
SECTION 2: NON-REVENUE GT TRIPS

*Figures reported in Passenger Ridership

RCC Bus Ridership

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	562,401	553,483	572,787	563,088	590,437
February	632,961	633,262	648,467	633,975	685,947
March	821,098	845,116	873,551	885,003	428,494
April	678,925	723,742	717,425	714,739	31,073
May	542,515	555,446	571,374	578,406	
June	422,273	437,398	449,222	440,747	
July	369,377	371,091	384,118	376,632	
August	396,349	402,520	412,648	404,437	
September	441,439	418,931	423,656	429,748	
October	563,336	550,728	550,051	562,416	
November	558,443	573,383	576,816	588,273	
December	503,351	520,770	504,774	559,015	
TOTAL	6,492,468	6,585,870	6,684,889	6,736,479	1,735,951

RCC Bus Ridership



PHX Sky Train® Ridership

<u>Month</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
January	413,987	426,164	425,181	445,423	416,980
February	399,516	390,915	401,569	417,046	430,209
March	495,153	464,556	475,293	485,526	329,320
April	446,476	427,580	447,396	405,244	79,820
May	456,096	458,337	474,658	440,841	
June	462,083	463,165	466,024	482,305	
July	468,730	445,447	448,713	481,076	
August	456,646	412,715	424,366	472,101	
September	448,921	411,242	425,372	446,536	
October	474,342	468,971	454,924	496,200	
November	439,558	441,920	437,860	444,275	
December	444,624	447,236	448,238	447,586	
TOTAL	5,406,132	5,258,248	5,329,594	5,464,159	1,256,329

PHX Sky Train® Ridership

