

Filing a Complaint - Manually

At the Home page, you will see four (4) links in the upper left corner of your screen. Click on ‘Complaint.’



Welcome to Phoenix Sky Harbor International Airport (PHX) Aircraft Noise and Operations Portal

Our goal is to provide you with useful information about aircraft noise and flight operations taking place at the airport. This is your place to learn, share and stay in touch.

If you have been to PublicVue before, enter your Username and Password.

Note: Your username and password are case sensitive.

Username:
Password:

If this is your first time using PublicVue, you will need to register to create an account.

First time visitor? [Click here to register](#)
Can't remember your password? [Click here](#)

Once you log in with your Username and Password, click on **Submit New** under the **COMPLAINT MENU** options.

A blank complaint entry form will open. Fill out the details of your complaint. In the ‘Start’ field enter the date and time in this format: “yyyy-mm-hh:mm:ss”

COMPLAINT MENU

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Complaint Entry

Date and time of disturbance:
Start *
End
Complaint Airport: *
Categorize the disturbance: *
Comments:

When you have completed the form click **Submit Complaint**.

Note: Please indicate in the comment box if you wish to be contacted regarding your complaint.

You can view all complaints that you have submitted through PublicVue, by selecting **Review** under the **COMPLAINT MENU**. *Please Note: Complaints filed through other means will not appear here.*

COMPLAINT MENU

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Complaints List

	Start Date/Time	End Date/Time	Disturbance Category	Complaint Comment	Complaint Status	Airport
View	3/25/2015 6:00:00 AM	3/25/2015 6:00:00 AM	Loud	This is a test compl...	Recorded	PHX

Clicking **Profile** under the **COMPLAINT MENU** options will allow you to update your contact information.

Clicking **Password** under the **COMPLAINT MENU** options will allow you to change your password.

Clicking **Logout** under the **COMPLAINT MENU** will take you back to the PublicVue home page.