

Filing a Complaint While Tracking Flights

At the Home page, you will see four (4) links in the upper left corner of your screen. Click on 'Flight Tracking.'

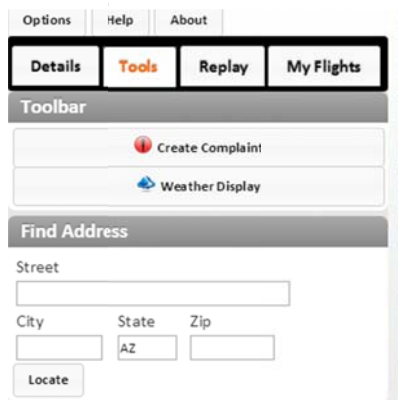


There are two (2) ways to create a complaint while you are tracking flights.

FROM THE MENU

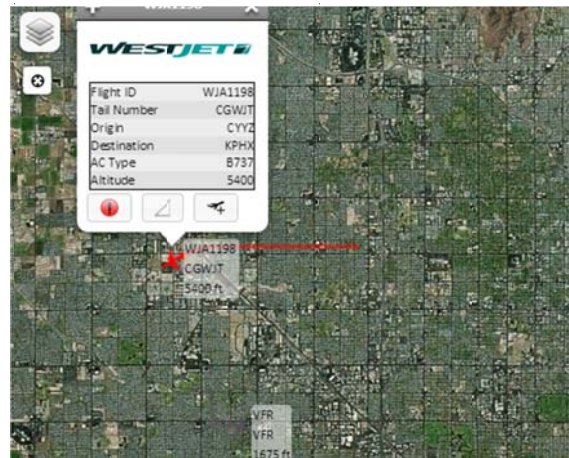
Click on the **Tools** tab on the left side of your screen.


The Find Address section allows you to put in an address to locate flights near that area.



FROM THE MAP

On the Flight Tracking Page zoom in/out on the map with your mouse, or by using the zooming bar on the upper right side of the map, until you find the flight that you wish to issue a complaint about. When you locate it, click on it to bring up the details.



Click on this icon  to bring up the Complaint Registration Login.

If you have been to PublicVue before, enter your Username and Password.
Note: Your username and password are care sensitive.

If this is your first time using PublicVue, you will need to register to create an account.

Select a date from the calendar and use the *Hour* and *Minute* sliders to specify the time of the disturbance.

Note: Please indicate in the comment box if you wish to be contacted regarding your complaint.

Click **Create** when you have completed the form. If you wish to view the complaint you have just filed, click on the **Complaint** tab and log into your account.

