



**City of Phoenix**  
AVIATION DEPARTMENT

December 20, 2019

Dear Commercial Ground Transportation Provider,

Thank you for your participation over the last year as the Aviation Department completed a study of peer airports commercial ground transportation (GT) trip fees. As a result of this study, a new GT policy has been developed for Phoenix Sky Harbor Airport. On **February 1, 2020**, the new GT trip fee policy will take effect. Over the next month we will conduct policy overview meetings and provide training on our end-of-month trip-reporting portal. A copy of the new City Code provisions is attached for your review.

**EFFECTIVE May 1, 2020**

GT Policy changes:

- New drop-off fees
- Incentives for congestion and carbon reductions
- Balance curb allocations based on market share of our providers

All permitted providers shall pay the trip fees as follows:

GT Mode	Current (pick-up only)	Feb. 1 2020 (pick-up & drop-off)
1-8 seats	\$2.66	\$1.75 <sup>1</sup>
9-23 seats	\$3.48	\$2.25 <sup>1</sup>
24+ seats	\$7.38	\$5.00 <sup>1</sup>
TNC	\$2.66	\$4.00 <sup>2</sup>

<sup>1</sup> Rates increase at the greater of CPI or 3% annually

<sup>2</sup> Rates increase to \$4.25 in 2021, \$4.50 in 2022, \$4.75 in 2023, \$5.00 in 2024 and in 2025, by the greater of CPI or 3% annually

Meeting are scheduled for January 2020:

- January 15, 2020 – 10:30 am – 12:00 pm
- January 22, 2020 – 2:30 pm – 4:00 pm
- January 29, 2020 – 10:30 am – 12:00 am

All meetings will be held at our Corporate Office Building (COB) located at 2485 E Buckeye Rd.

If you would like more information regarding these changes, please contact the Ground Transportation office at (602) 273-3383 or [gtbilling@phoenix.gov](mailto:gtbilling@phoenix.gov).

Sincerely,

Kimberly Brown  
Aviation Superintendent – Ground Transportation  
Airport Operations  
(Effective Date updated 10/6/2020)

