

At the Home page, you will see four (4) links in the upper left corner of your screen. Click on 'Flight Tracking.'



There are two (2) ways to create a complaint while you are tracking flights.

FROM THE MENU

191

CITY OF PHOENIX AVIATION DEPARTMENT

Click on the **Tools** tab on the left side of your screen.

The Find Address section allows you to put in an address to locate flights near that area.

Options	Help A	bout	
Details	Tools	Replay	My Flights
Toolbar			
	🕕 Cre	ate Complaint	
	📣 we	eather Display	
Find Add	ress		
Street			
City	State	Zip	1
Locate	AL		4

FROM THE MAP

On the Flight Tracking Page zoom in/out on the map with your mouse, or by using the zooming bar on the upper right side of the map, until you find the flight that you wish to issue a complaint about. When you locate it, click on it to bring up the details.

Flight ID	WJA1198			ALC: C
Tail Number	CGWJT		6	
Origin	CYYZ		THE R. L.	
Destination	KPHX		0.000.00	Training St
AC Type	8737	a strand		的财物不管
Altitude	5400			
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	WJA1198			
	WIA1198	-	Sec. 1	
	WiA1198 CGWIT 5400 ft			
	WIA1198 CGWJT SeoD ft			
	CGWJT S400 ft			
	WATISE CONT CONT SADDA			
	WIA1198 GOVIT S4000			
	WATING CONT			

Complaint	No.							
Disturbance Type:*								
APU (Noise)					100			
Time of Disturbance St	tart:*							
04/22/2015 12:51							THE	
Time of Disturbance E	nd:					1	a star	
1	04/22/2015 12:51 AALLo							
Comment:*	O April 2015 O							
	Su	Мо	Tu	We	Th	Fr	Sa	
				1	2	3	4	
Contact me back:	5	6	7	8	9	10	11	
Flight Information	12	13	14	15	16	17	18	
Elight ID:	19	20	21	22	23	24	25	
Equipment:	26	27	28	29	30			
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Create	nour							

Click on this icon

to bring up the Complaint Registration Login.

If you have been to PublicVue before, enter your Username and Password. *Note: Your username and password are care sensitive.*

If this is your first time using PublicVue, you will need to register to create an account.

Select a date from the calendar and use the *Hour* and *Minute* sliders to specify the time of the disturbance.

Note: Please indicate in the comment box if you wish to be contacted regarding your complaint.

Click **Create** when you have completed the form. If you wish to view the complaint you have just filed, click on the **Complaint** tab and log into your account.