

# PHOENIX SKY HARBOR INTERNATIONAL AIRPORT



Monthly Commercial Ground Transportation Report March 2025

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## **Events Impacting Number of Trips**

| Date   | Event                             | Notes  |
|--------|-----------------------------------|--|
| Jan-11 | BCS Championship Game in Glendale | Auburn vs Oregon, busiest rental car event ever for Phoenix (Bigger than SuperBowl)  |
| Jul-11 | MLB All Star Game                 | Held downtown at Chase MLB All Star is a week long event.  |
| Apr-13 | PHX Sky Train Stage 1 open        |  |
| Oct-13 | TNCs arrived in Phoenix           | Uber & Lyft operating in Phoenix   |
| Jan-14 | AVI System Change                 | Trips now calculated by AVI system   |
| Jun-14 | Ended Contracted Limo Service     |  |
| Dec-14 | PHX Sky Train Stage 1A open       | PHX Sky Train service provided to Terminal 3 (and Terminal 2 via walking path)   |
|        |                                   | Have started calculating trip fees for Supershuttlewill be the same calculation for all  |
|        |                                   | vehicles. They now receive 4 entry & 4 exits per trip, has caused a reduction in the   |
| Jan-15 | Change to AVI                     | number of trips.   |
| Feb-15 | SuperBowl                         | SuperBowl impacted number of fares during 2 week event.  |
| Jan-16 | BCS Championship Game             | Clemson vs. Alabama, RCC had high pax counts.  |
| Jun-16 | Implement New GT Policy           | Transportation Network Companies began service, Charter Operators required to more completely report trips through AVI, has caused an increase in the number of trips. |
|        |                                   | Implement new trip logic for calculation of trips for all AVI users (excluding taxi, trip applied  |
|        |                                   | upon entrance to C-Lot). Begin tracking providers for only pick-ups, old logic tracked all   |
| Dec-16 | New Trip Logic                    | airport access.  |
| Jan-17 | Begin Phased Trip Fees            | Begin the three-year phase in of trip fees to providers permitted prior to 6/18/16.  |
|        |                                   | Phoenix hosted the NCAA Final Four and associated events from March 24 - 27; the event   |
| Mar-17 | NCAA Final Four                   | increased overall GT traffic for the month.  |
| May-18 | New Taxi Contract                 | New taxi contract w/ PHX Sky Harbor Airport effective 5/1/18   |
| Dec-19 | SuperShuttle Ends Service         | SuperShuttle ended service effective 12/31/19 at PHX Sky Harbor Airport.   |
|        | Health Emergency - COVID-19       | Health crisis due to COVID-19 affecting global economy.  |
| May-20 | New GT Trip Policy                | New trip policy effective 5/1/20 to implement new trip fees and include drop-off fees.   |
| Oct-22 | Autonomous Service Begins         | Waymo begins limited service at PHX Sky Harbor Airport   |
|        |                                   | PHX Sky Train service to Rental Car Center begins 12/20/22, no RCC bus service   |
| Dec-22 | PHX Sky Train Stage 2 opens       | thereafter.  |
| Feb-23 | Superbowl LVII                    | Increased trips and passenger activity due to Superbowl.   |
| Apr-24 | NCAA Final Four                   | NCAA Final Four and events increased overall GT traffic for the month.   |
| Aug-24 | Full Autonomous Service           | Waymo provides full terminal service at PHX Sky Harbor Airport   |

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| SECTION 1: REVENUE GT TRIPS |
|-----------------------------|
|                             |

<sup>\*</sup>Figures reported in trips using AVI and GPS trip-tracking

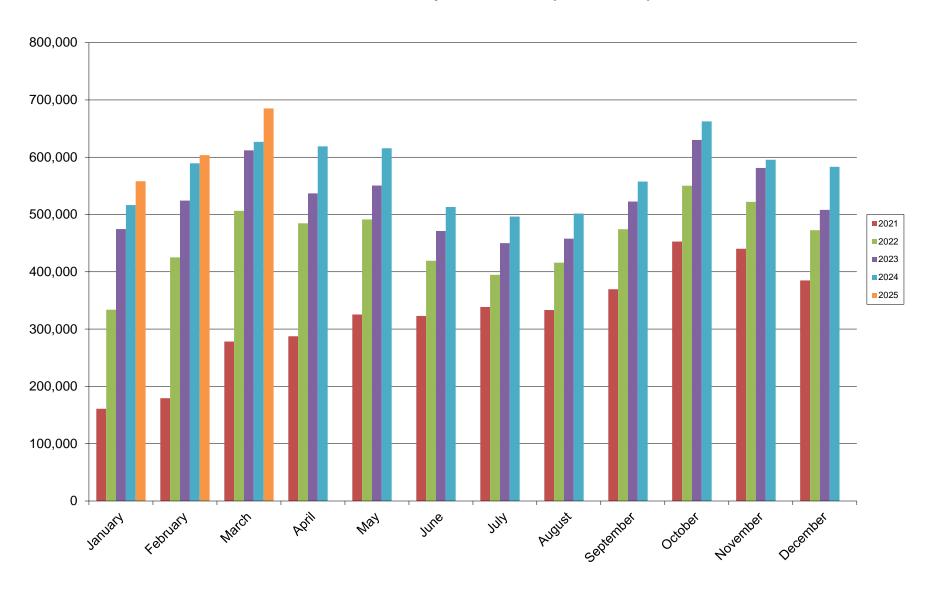
## **Total Monthly Ground Transportation Trips**

| <u>Month</u>      | <u>2021</u>   | 2022             | 2023         | 2024      | <u>2025</u> |
|-------------------|---------------|------------------|--------------|-----------|-------------|
| January           | 160,975       | 333,847          | 474,693      | 516,401   | 558,187     |
| February          | 179,500       | 425,240          | 524,244      | 589,392   | 603,725     |
| March             | 278,381       | 506,398          | 612,065      | 626,751   | 685,070     |
| April             | 287,509       | 484,716          | 536,904      | 619,046   |             |
| May               | 325,393       | 491,304          | 550,637      | 615,612   |             |
| June              | 323,074       | 419,283          | 471,153      | 513,130   |             |
| July              | 338,538       | 394,728          | 450,118      | 496,325   |             |
| August            | 333,254       | 416,032          | 457,886      | 501,769   |             |
| September         | 369,659       | 474,405          | 522,717      | 557,601   |             |
| October           | 452,808       | 550,146          | 630,206      | 662,400   |             |
| November          | 440,334       | 522,184          | 581,292      | 595,471   |             |
| December          | 385,046       | 472,628          | 507,983      | 583,187   |             |
| TOTAL             | 3,874,471     | 5,490,911        | 6,319,898    | 6,877,085 | 1,846,982   |
|                   |               |                  |              |           |             |
| *Trips include au | tonomous serv | vice effective C | October 2022 |           |             |

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#### **Total Monthly Ground Transportation Trips**



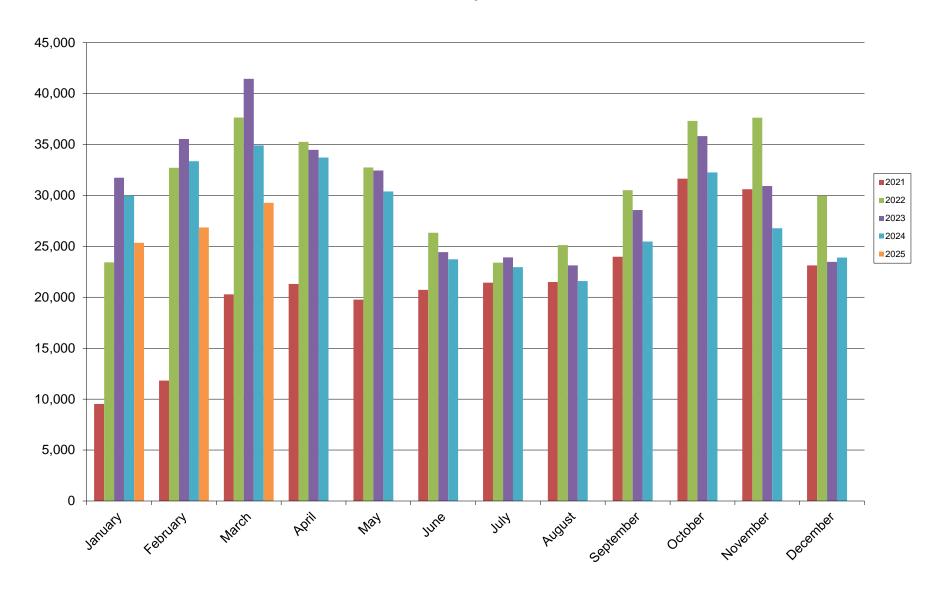
# **Taxi Trips**

| <u>Month</u> | 2021    | <u>2022</u> | <u>2023</u> | 2024    | 2025   |
|--------------|---------|-------------|-------------|---------|--------|
| January      | 9,533   | 23,435      | 31,738      | 29,977  | 25,340 |
| February     | 11,823  | 32,712      | 35,544      | 33,359  | 26,847 |
| March        | 20,285  | 37,651      | 41,446      | 34,905  | 29,275 |
| April        | 21,313  | 35,254      | 34,467      | 33,720  |        |
| May          | 19,768  | 32,735      | 32,437      | 30,389  |        |
| June         | 20,730  | 26,337      | 24,427      | 23,725  |        |
| July         | 21,427  | 23,399      | 23,923      | 22,951  |        |
| August       | 21,491  | 25,120      | 23,135      | 21,585  |        |
| September    | 23,973  | 30,518      | 28,570      | 25,476  |        |
| October      | 31,648  | 37,313      | 35,820      | 32,260  |        |
| November     | 30,605  | 37,620      | 30,924      | 26,777  |        |
| December     | 23,129  | 29,964      | 23,476      | 23,898  |        |
| TOTAL        | 255,725 | 372,058     | 365,907     | 339,022 | 81,462 |

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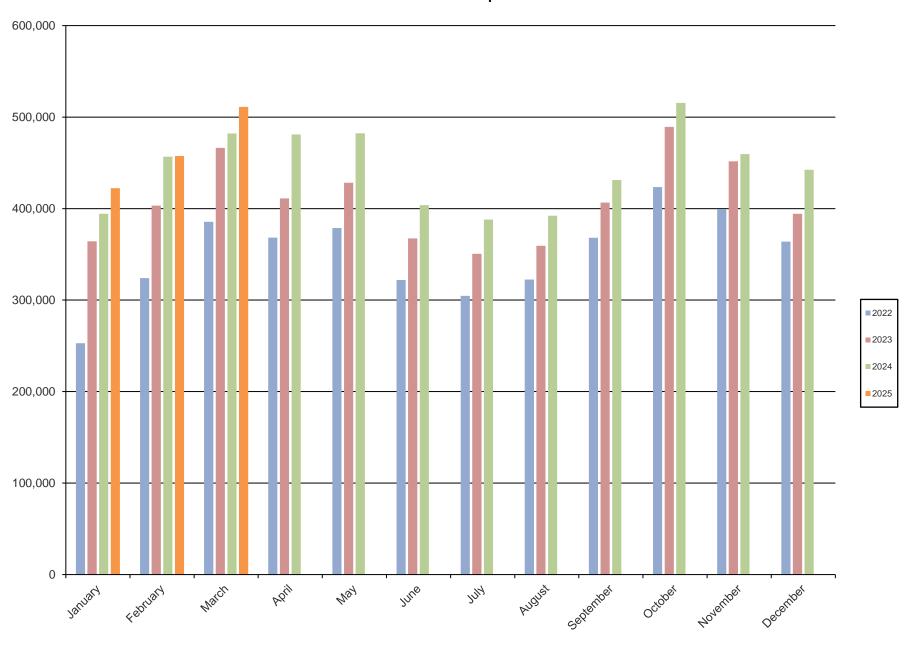
**Taxi Trips** 



## RideshareTrips

| <u>Month</u>   | <u>2022</u> | <u>2023</u> | <u>2024</u> | <u>2025</u> |  |  |  |
|--|-------------|-------------|-------------|-------------|--|--|--|
| January  | 252,837     | 364,227     | 394,364     | 422,344     |  |  |  |
| February   | 324,082     | 403,207     | 456,772     | 457,534     |  |  |  |
| March  | 385,521     | 466,437     | 482,020     | 511,110     |  |  |  |
| April  | 368,271     | 411,032     | 480,969     |             |  |  |  |
| May  | 378,781     | 428,278     | 482,203     |             |  |  |  |
| June   | 321,932     | 367,389     | 403,829     |             |  |  |  |
| July   | 304,592     | 350,678     | 387,972     |             |  |  |  |
| August   | 322,473     | 359,422     | 392,286     |             |  |  |  |
| September  | 368,008     | 406,535     | 431,190     |             |  |  |  |
| October  | 423,458     | 489,360     | 515,495     |             |  |  |  |
| November   | 399,181     | 451,714     | 459,477     |             |  |  |  |
| December   | 363,934     | 394,398     | 442,344     |             |  |  |  |
| TOTAL  | 4,213,070   | 4,892,677   | 5,328,921   | 1,390,988   |  |  |  |
|  |             |             |             |             |  |  |  |
| *Rideshare data is based on monthly GPS trip tracking reports submitted by TNC providers |             |             |             |             |  |  |  |

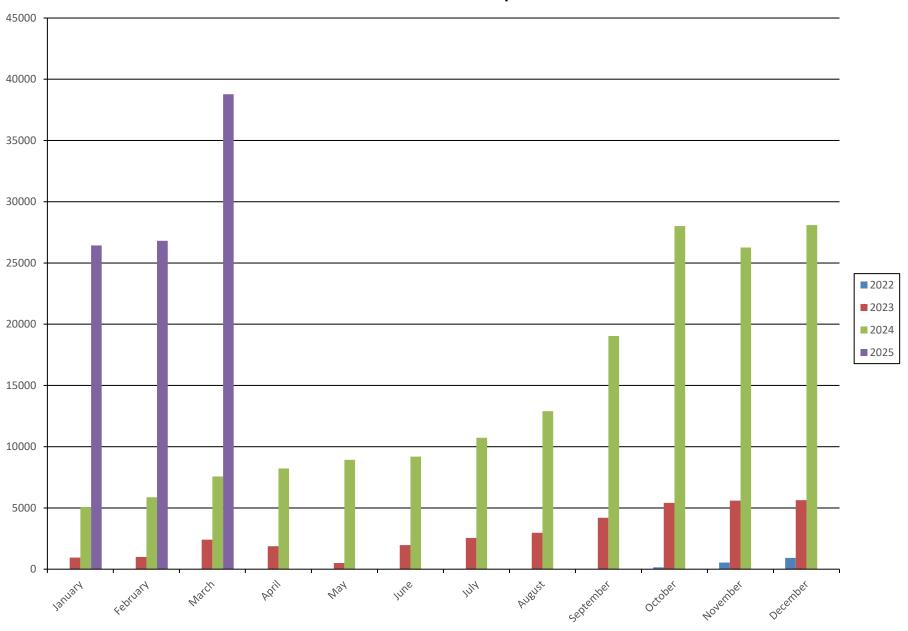
#### **Rideshare Trips**



## **Autonomous Trips**

| <u>Month</u> | 2022  | <u>2023</u> | <u>2024</u> | <u>2025</u> |
|--------------|-------|-------------|-------------|-------------|
| January      | -     | 942         | 5,071       | 26,436      |
| February     | -     | 1,000       | 5,875       | 26,809      |
| March        | -     | 2,416       | 7,566       | 38,782      |
| April        | -     | 1,869       | 8,224       |             |
| May          | -     | 504         | 8,928       |             |
| June         | -     | 1,962       | 9,192       |             |
| July         | _     | 2,555       | 10,731      |             |
| August       | -     | 2,966       | 12,897      |             |
| September    | -     | 4,205       | 19,043      |             |
| October      | 151   | 5,414       | 28,009      |             |
| November     | 542   | 5,599       | 26,270      |             |
| December     | 916   | 5,638       | 28,098      |             |
| TOTAL        | 1,609 | 35,070      | 169,904     | 92,027      |

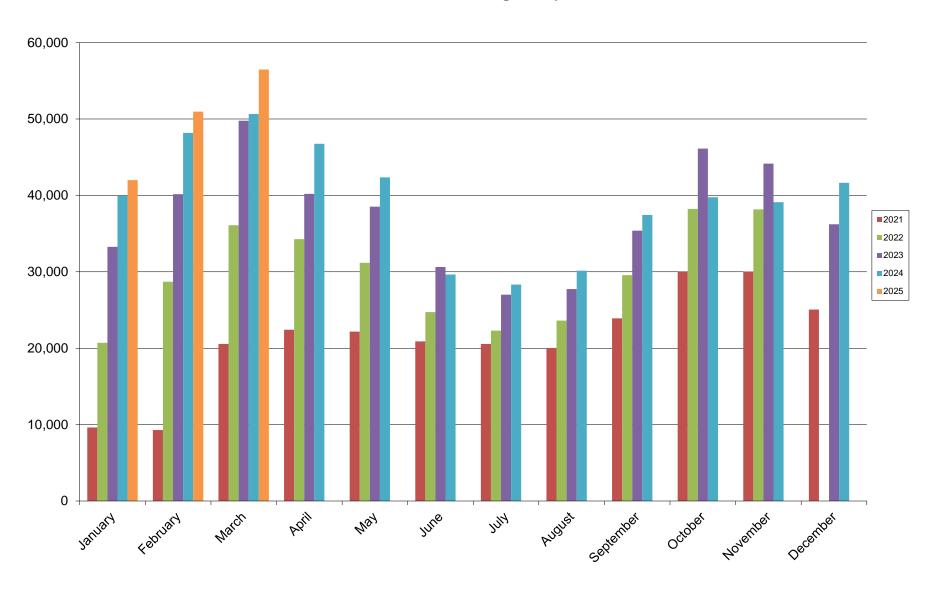
#### **Autonomous Trips**



# **Prearranged Trips**

| <u>Month</u> | <u>2021</u> | <u>2022</u> | <u>2023</u> | <u>2024</u> | <u>2025</u> |
|--------------|-------------|-------------|-------------|-------------|-------------|
| January      | 9,635       | 20,714      | 33,261      | 39,964      | 42,003      |
| February     | 9,290       | 28,709      | 40,164      | 48,190      | 50,969      |
| March        | 20,565      | 36,101      | 49,781      | 50,652      | 56,476      |
| April        | 22,424      | 34,272      | 40,201      | 46,759      |             |
| May          | 22,162      | 31,173      | 38,516      | 42,348      |             |
| June         | 20,891      | 24,725      | 30,638      | 29,647      |             |
| July         | 20,566      | 22,299      | 27,000      | 28,327      |             |
| August       | 20,024      | 23,608      | 27,736      | 30,153      |             |
| September    | 23,901      | 29,569      | 35,390      | 37,431      |             |
| October      | 30,009      | 38,227      | 46,128      | 39,752      |             |
| November     | 30,041      | 38,176      | 44,162      | 39,121      |             |
| December     | 25,054      | 30,485      | 36,231      | 41,640      |             |
| TOTAL        | 254,562     | 358,058     | 449,208     | 473,984     | 149,448     |

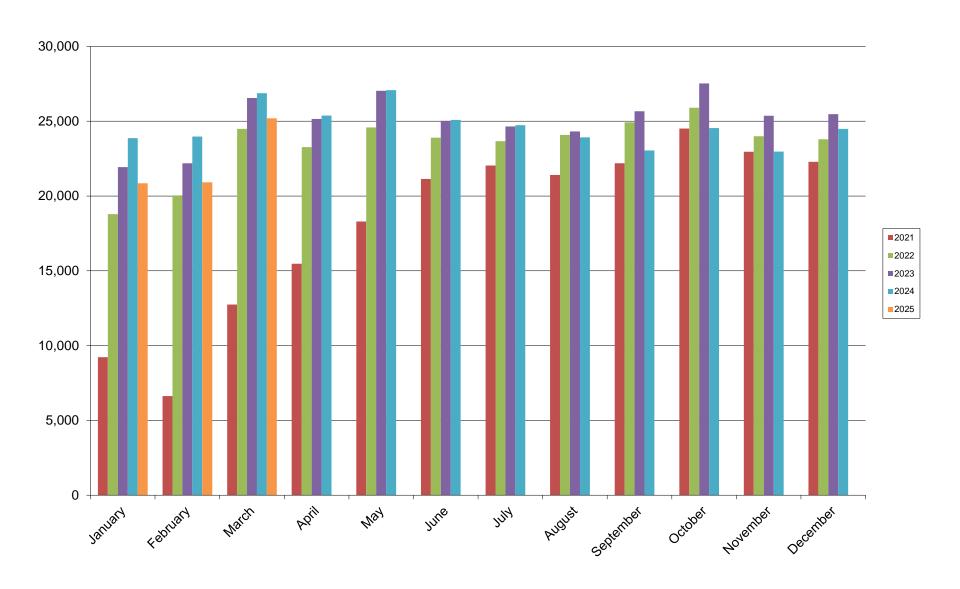
#### **Prearranged Trips**



## **Off-Airport Parking Trips**

| <u>Month</u> | <u>2021</u> | <u>2022</u> | <u>2023</u> | <u>2024</u> | <u>2025</u> |
|--------------|-------------|-------------|-------------|-------------|-------------|
| January      | 9,227       | 18,792      | 21,938      | 23,865      | 20,856      |
| February     | 6,627       | 20,039      | 22,187      | 23,981      | 20,920      |
| March        | 12,746      | 24,490      | 26,555      | 26,875      | 25,199      |
| April        | 15,471      | 23,275      | 25,157      | 25,376      |             |
| May          | 18,295      | 24,590      | 27,035      | 27,081      |             |
| June         | 21,138      | 23,906      | 25,022      | 25,091      |             |
| July         | 22,038      | 23,671      | 24,655      | 24,734      |             |
| August       | 21,410      | 24,088      | 24,315      | 23,920      |             |
| September    | 22,185      | 24,928      | 25,668      | 23,044      |             |
| October      | 24,511      | 25,901      | 27,528      | 24,538      |             |
| November     | 22,955      | 24,002      | 25,366      | 22,973      |             |
| December     | 22,283      | 23,799      | 25,478      | 24,490      |             |
| TOTAL        | 218,886     | 281,481     | 300,904     | 295,968     | 66,975      |

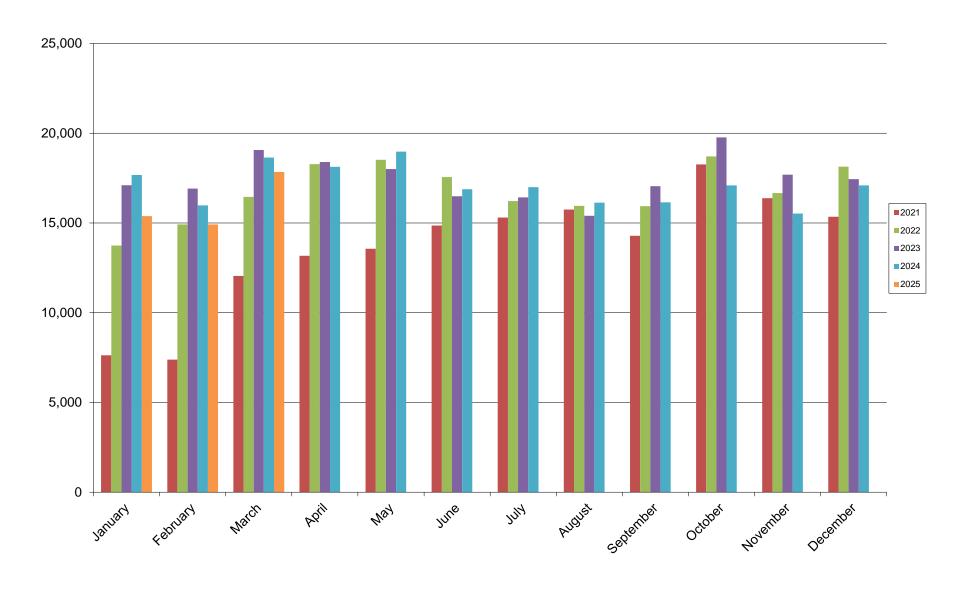
#### **Off-Airport Parking Trips**



## **Hotel/Motel Trips**

| <u>Month</u> | <u>2021</u> | <u>2022</u> | <u>2023</u> | <u>2024</u> | <u>2025</u> |
|--------------|-------------|-------------|-------------|-------------|-------------|
| January      | 7,628       | 13,743      | 17,098      | 17,673      | 15,384      |
| February     | 7,387       | 14,916      | 16,912      | 15,982      | 14,915      |
| March        | 12,044      | 16,450      | 19,060      | 18,646      | 17,841      |
| April        | 13,168      | 18,278      | 18,390      | 18,127      |             |
| May          | 13,560      | 18,518      | 17,998      | 18,974      |             |
| June         | 14,856      | 17,553      | 16,490      | 16,876      |             |
| July         | 15,301      | 16,217      | 16,424      | 16,998      |             |
| August       | 15,746      | 15,952      | 15,395      | 16,132      |             |
| September    | 14,284      | 15,936      | 17,049      | 16,149      |             |
| October      | 18,261      | 18,709      | 19,762      | 17,096      |             |
| November     | 16,376      | 16,668      | 17,691      | 15,525      |             |
| December     | 15,343      | 18,135      | 17,442      | 17,093      |             |
| TOTAL        | 163,954     | 201,075     | 209,711     | 205,271     | 48,140      |

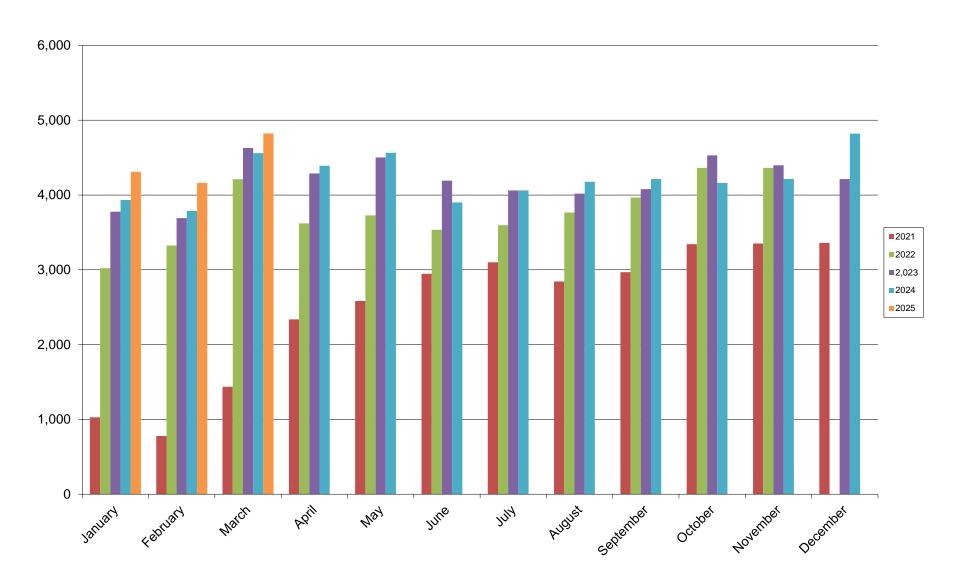
#### **Hotel/Motel Trips**



# **Intercity Trips**

| <u>Month</u> | <u>2021</u> | 2022   | 2,023  | <u>2024</u> | <u>2025</u> |
|--------------|-------------|--------|--------|-------------|-------------|
| January      | 1,027       | 3,021  | 3,778  | 3,934       | 4,310       |
| February     | 778         | 3,326  | 3,691  | 3,788       | 4,161       |
| March        | 1,436       | 4,212  | 4,628  | 4,560       | 4,823       |
| April        | 2,338       | 3,620  | 4,288  | 4,391       |             |
| May          | 2,583       | 3,728  | 4,502  | 4,564       |             |
| June         | 2,946       | 3,536  | 4,193  | 3,902       |             |
| July         | 3,102       | 3,598  | 4,061  | 4,062       |             |
| August       | 2,845       | 3,766  | 4,019  | 4,178       |             |
| September    | 2,969       | 3,968  | 4,078  | 4,213       |             |
| October      | 3,343       | 4,363  | 4,531  | 4,162       |             |
| November     | 3,351       | 4,363  | 4,397  | 4,215       |             |
| December     | 3,359       | 4,190  | 4,213  | 4,820       |             |
| TOTAL        | 30,077      | 45,691 | 50,379 | 50,789      | 13,294      |

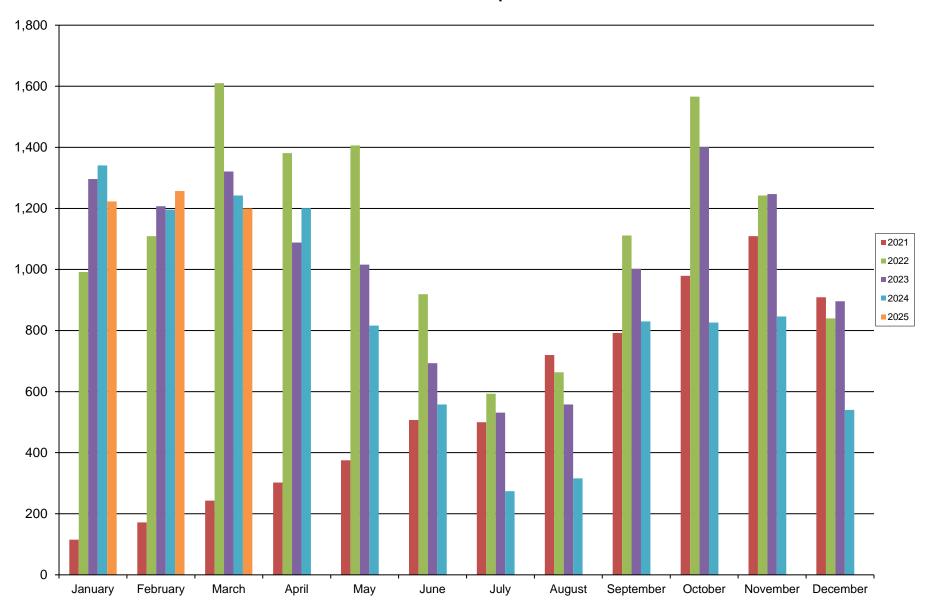
#### **Intercity Trips**



# **Charter Trips**

| <u>Month</u> | 2021  | 2022   | 2023   | <u>2024</u> | 2025  |
|--------------|-------|--------|--------|-------------|-------|
| January      | 115   | 992    | 1,296  | 1,341       | 1,223 |
| February     | 172   | 1,109  | 1,207  | 1,196       | 1,257 |
| March        | 243   | 1,610  | 1,321  | 1,242       | 1,200 |
| April        | 302   | 1,381  | 1,088  | 1,201       |       |
| May          | 375   | 1,406  | 1,016  | 816         |       |
| June         | 507   | 919    | 693    | 558         |       |
| July         | 500   | 593    | 531    | 274         |       |
| August       | 720   | 663    | 558    | 316         |       |
| September    | 792   | 1,111  | 1,002  | 830         |       |
| October      | 979   | 1,566  | 1,401  | 826         |       |
| November     | 1,109 | 1,242  | 1,247  | 846         |       |
| December     | 909   | 840    | 896    | 540         |       |
| TOTAL        | 6,723 | 13,432 | 12,256 | 9,986       | 3,680 |

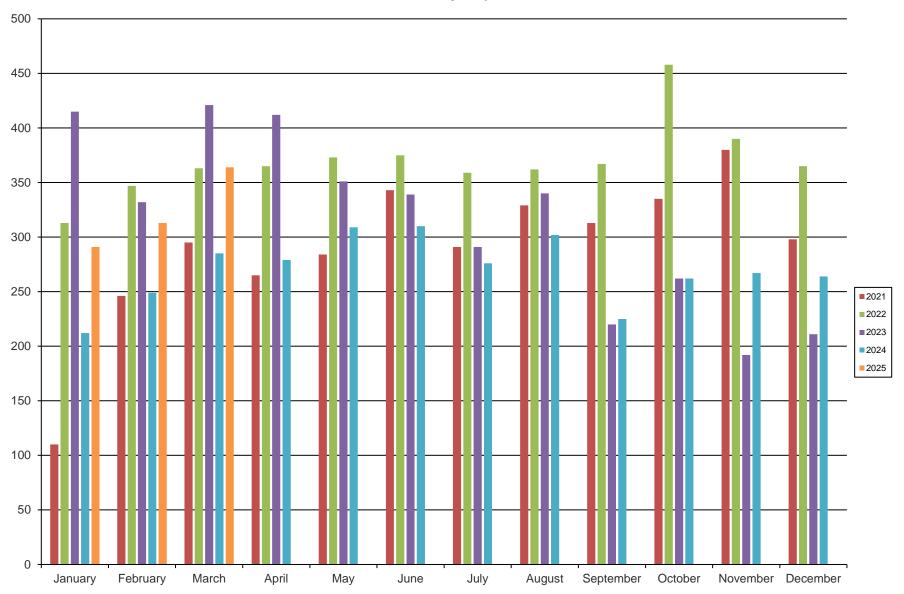
## **Charter Trips**



# **Courtesy Trips**

| <u>Month</u> | 2021  | 2022  | 2023  | 2024 | <u>2025</u> |
|--------------|-------|-------|-------|------|-------------|
| January      | 110   | 313   | 415   | 212  | 291         |
| February     | 246   | 347   | 332   | 249  | 313         |
| March        | 295   | 363   | 421   | 285  | 364         |
| April        | 265   | 365   | 412   | 279  |             |
| May          | 284   | 373   | 351   | 309  |             |
| June         | 343   | 375   | 339   | 310  |             |
| July         | 291   | 359   | 291   | 276  |             |
| August       | 329   | 362   | 340   | 302  |             |
| September    | 313   | 367   | 220   | 225  |             |
| October      | 335   | 458   | 262   | 262  |             |
| November     | 380   | 390   | 192   | 267  |             |
| December     | 298   | 365   | 211   | 264  |             |
| TOTAL        | 3,489 | 4,437 | 3,786 | 3240 | 968         |

### **Courtesy Trips**



| SECTION 2: NON-REVENUE GT TRIPS |
|---------------------------------|
|                                 |

<sup>\*</sup>Figures reported in Passenger Ridership

# PHX Sky Train® Ridership

| <u>Month</u> | <u>2021</u> | <u>2022</u> | <u>2023</u> | <u>2024</u> | <u>2025</u> |
|--------------|-------------|-------------|-------------|-------------|-------------|
| January      | 140,681     | 331,226     | 1,081,354   | 1,104,178   | 1,193,171   |
| February     | 122,833     | 347,341     | 1,141,195   | 1,215,552   | 1,263,949   |
| March        | 273,412     | 449,436     | 1,482,788   | 1,596,380   | 1,619,052   |
| April        | 263,134     | 330,415     | 1,299,290   | 1,416,625   |             |
| May          | 319,050     | 409,864     | 1,180,829   | 1,310,443   |             |
| June         | 346,594     | 406,568     | 998,519     | 1,077,985   |             |
| July         | 413,704     | 415,175     | 912,464     | 1,004,659   |             |
| August       | 351,223     | 381,237     | 898,579     | 973,932     |             |
| September    | 351,128     | 404,545     | 1,004,298   | 1,049,445   |             |
| October      | 382,881     | 359,095     | 1,207,267   | 1,296,269   |             |
| November     | 390,206     | 369,735     | 1,206,609   | 1,301,221   |             |
| December     | 391,309     | 705,064     | 1,144,613   | 1,241,050   |             |
| TOTAL        | 3,746,155   | 4,909,701   | 13,557,805  | 14,587,739  | 4,076,172   |

#### PHX Sky Train® Ridership

