

2026 Aviation Business Summit

Chad R. Makovsky, A.A.E.

Aviation Director

March 10, 2026



PHX DVT GYR



'25/'26

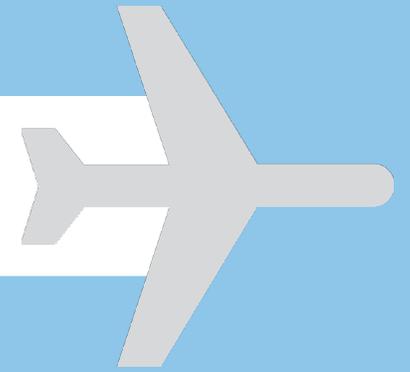
Accomplishments



613 Average Daily Departures to 149 Nonstop Destinations



New International Air Service



PHX-CDG Wins Sexiest Long-Haul Route



PHX UVT. GYR

LEVEL 3 AIRPORT CARBON ACCREDITATION



PHOENIX DEER VALLEY AIRPORT



PHOENIX GOODYEAR AIRPORT



LEVEL 4 AIRPORT CARBON ACCREDITATION



PHOENIX SKY HARBOR
INTERNATIONAL AIRPORT



PHX has held this accreditation since 2021, making Phoenix one of the few U.S. cities with multiple airports recognized for carbon management.



PHX DVT GYR

Phoenix Sky Harbor Earns Prestigious Level 3 Workforce Development Accreditation

- Level 1 – Building the Base
- Level 2 – Nurturing Talent
- Level 3 – Cultivating Connections
- Level 4 – Extending Influence
- Level 5 – Shaping the Future



**AIRPORT
WORKFORCE
DEVELOPMENT
ACCREDITATION**



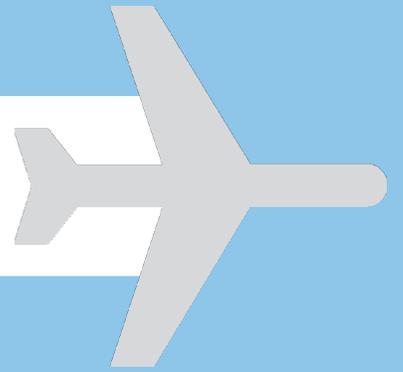
Airports Going Green AwardsSM



PHX Green Business Partner Program



Innovation & Regional Impact Award



for its leadership in fostering inclusive economic development opportunities for small, diverse businesses, and its extensive community engagement efforts, including community partnerships, business outreach, collaboration with schools and youth organizations, and efforts to drive employment with monthly Job Fairs.



ACI Marcom Award



PHX DVT. GYR

Navigator 25th Anniversary



PHX DVT BYR



Phoenix Sky Harbor International Airport placed in four categories in the USA Today 10Best Readers' Choice Awards.

Thank you for voting!





#5 Nationally



#2 Nationally



#7 Nationally

Award-Winning Concession Partners





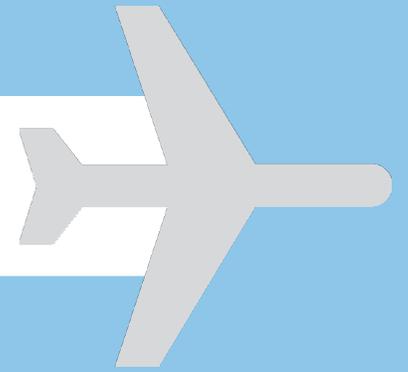
bunku
boutique

Best Boutique for its playful mix of apparel, accessories and gifts.

**Tacos
Chiwas**

Best Gorditas

Award-Winning Concession Partners

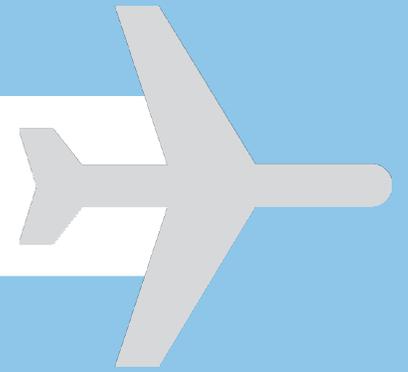


Paradies Lagardère
TRAVEL RETAIL

2025 ACI-NA Business of Airports Conference
Best New News & Gift Concept Award
PGA Fan Shop at PHX
Paradies Lagardère

2025 ACI-NA Business of Airports Conference
**Best Concessionaire Employee
Recognition Program (Retail Operator)**
Paradies Lagardère

Award-Winning Concession Partners



2025 AMAC Conference

Emerging Leaders Award

Lauryn Mangum Reed – TMG Hospitality USA



2026 AXN Conference

Outstanding Women in Leadership Award

Joya Kizer - CASA Unlimited Enterprises

New Concessions



PHX DVT GYR

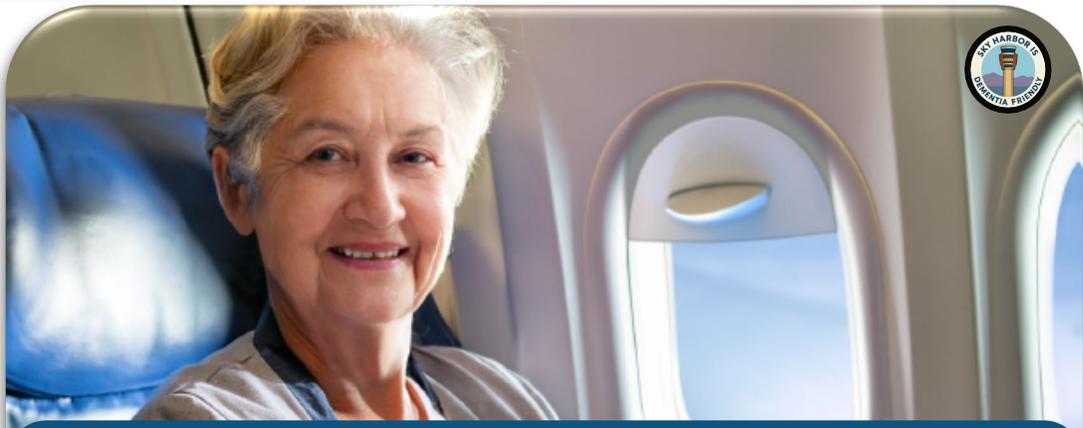




**Accessibility
For Every Traveler**



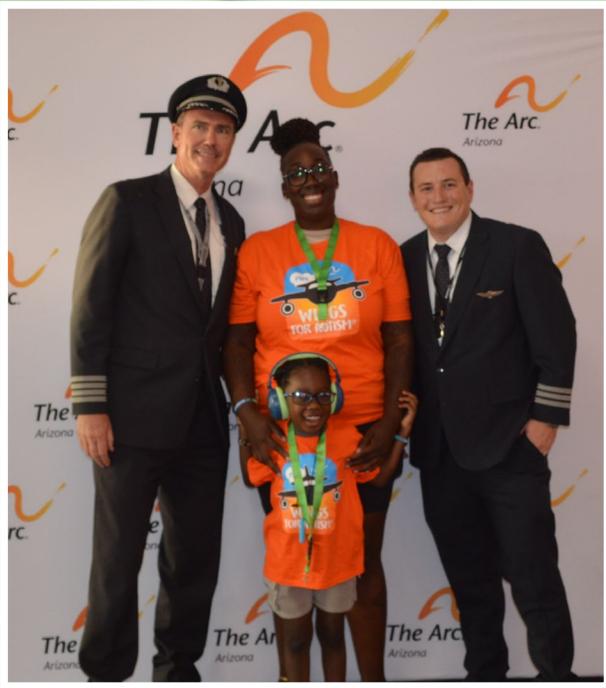
PHX Accessibility Resources



Dementia-Friendly Air Travel Workshops



WINGS FOR AUTISM®



Meet Amelia – PHX AI Digital Assistant

Helping travelers find faster answers across parking, shops, and services

HI, I'M AMELIA!
Ask me your airport questions.



Available on skyharbor.com



PHX DVT BYR





PHX PHOENIX SKY HARBOR INTERNATIONAL AIRPORT

Flights Parking At the Airport Ground Transportation

PHX PHOENIX SKY HARBOR INTERNATIONAL AIRPORT

Phoenix Sky Harbor Employees

Welcome to the Phoenix Sky Harbor Employee Page! This page is designed to give you important information about airport news and events, showcase great employee customer service stories, provide information on discounts and more. Bookmark this page and checkback often for updates.

Important Information

Find all the airport contacts and links you need to do your job.

[Read More](#)

Upcoming Events

Attend these future special events to participate at the airport.

[Read More](#)

Employee Spotlight

Highlights of employees who have been selected to be recognized.

[Read More](#)

Employee Discounts

Find discounts and special employee pricing on food and products.

[Read More](#)

Badging Office

Employee Parking

Latest Employee Announcements

Early Bag Check is Now Available at PHX
Feb 11, 2026

With air travel on the rise and the busy holiday season approaching, PHX is offering Early Bag Check.

[Read More](#)

Heat Safety at Phoenix Sky Harbor
Feb 24, 2026

The well-being of our employees at Phoenix Sky Harbor International Airport is critical, especially during the months of extreme heat.

[Read More](#)

TSA ConfirmID
Jan 21, 2026

Starting on Feb. 1, 2026, travelers may pay a \$45 fee to verify their identity through TSA ConfirmID.

[Read More](#)

Public Health Update on Measles Case
Feb 09, 2026

The Maricopa County Department of Public Health confirmed that a person infectious with measles traveled through Phoenix Sky Harbor on Jan. 29.

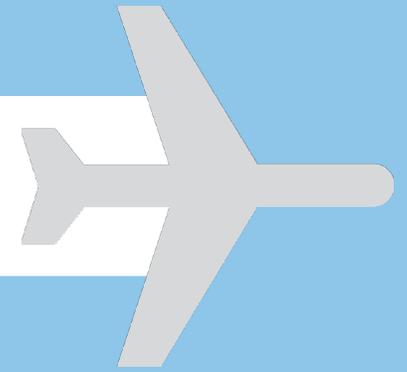
[Read More](#)

skyharbor.com/employees/

PHX DVT BYR



Heat Safety & Awareness





Be Ready for the ARIZONA HEAT

Important Numbers

Airport Emergency
602-273-3311

Safety Hotline
602-495-SAFE (7233)

Maintenance / Work Orders
602-273-2000

For Airport Information,
visit skyharbor.com

Heat Safety Video



Please scan the QR code to watch a short video with useful information and tips about how to stay safe and healthy during the summer heat.



Heat Safety Tips



Drinking enough fluids is one of the most important things employees can do to prevent heat illness. The Occupational Safety and Health Administration recommends employees:

- Hydrate before, during and after work.
- Avoid energy drinks.
- Drink 1 cup of cool water every 20 minutes.

osha.gov/heat



The airport maintains more than 270 water fountains with cool filtered water across the Phoenix Sky Harbor campus.

Read the Heat Ordinance

Phoenix City Code requires all contractors and their subcontractors who maintain a city contract, lease, or license to develop and implement a heat safety plan and post it where it is accessible to employees. All employees have a right to review their employer's plan and report instances of noncompliance. Scan to read the full heat ordinance.

phoenix.municipal.codes/CC/18_ArtXII



(Click the arrows at the top of the page to navigate to the ordinance)

Report Safety Hazards

All employees have a right to a safe working environment. Please report unsafe conditions, including heat safety concerns or noncompliance with the City of Phoenix heat ordinance using the email or links below:



avn.safety@phoenix.gov

forms.skyharbor.aero/safetyreport/safety



See Say App

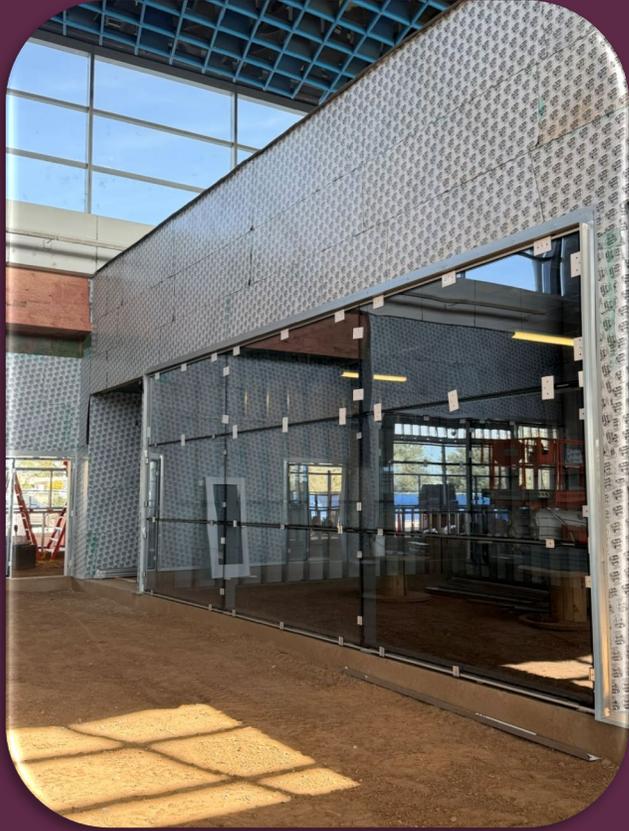
Download the See Say Airport app to easily and anonymously report suspicious activity, maintenance requests, and safety issues, including reporting heat safety concerns or heat ordinance violations.




SKYHARBOR.COM/EMPLOYEES REV 4/23/25

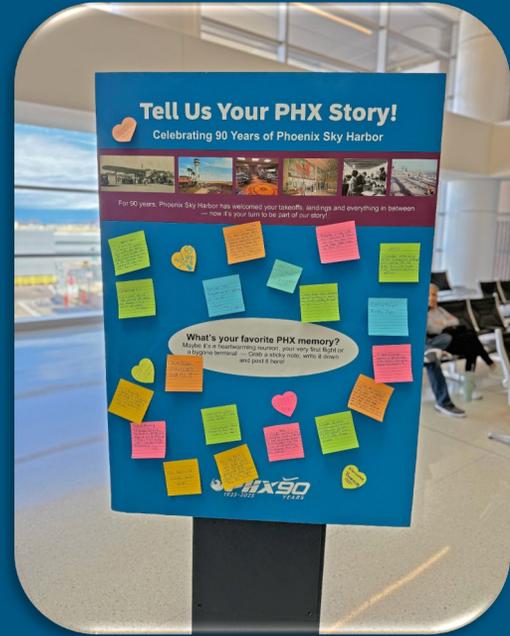
24

New Child Care Facility

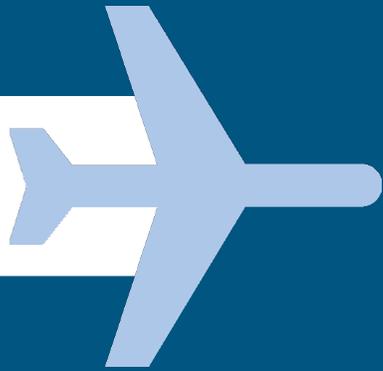


PHX DVT BYR

Passenger Engagement



Community Engagement



Support Sky Harbor Coalition



Job Fairs



PHX DVT BYR

The illustration depicts a futuristic landscape. In the background, a city skyline is rendered in a golden-yellow color against a dark blue sky. The foreground features a terrain represented by a white wireframe grid on a dark blue background. Several stylized cacti, resembling saguaros, are scattered across the landscape, colored in shades of orange and red. Large, semi-transparent purple circles are placed throughout the scene, some overlapping the city and others the terrain. A large, semi-transparent white arrow points from the left towards the center of the image, partially overlapping the city and the terrain.

Looking Towards the Future

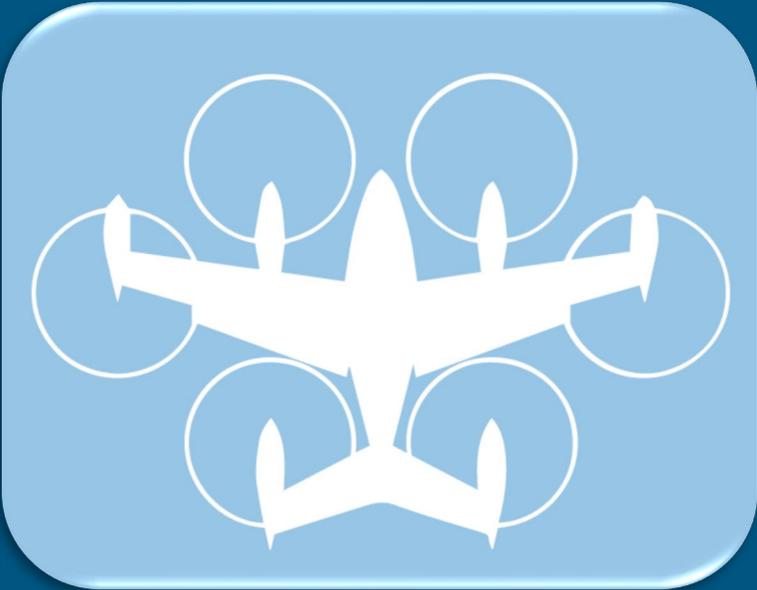
Advanced Air Mobility (AAM)



City of Phoenix
**Advanced
Air Mobility
FRAMEWORK**
November 2025



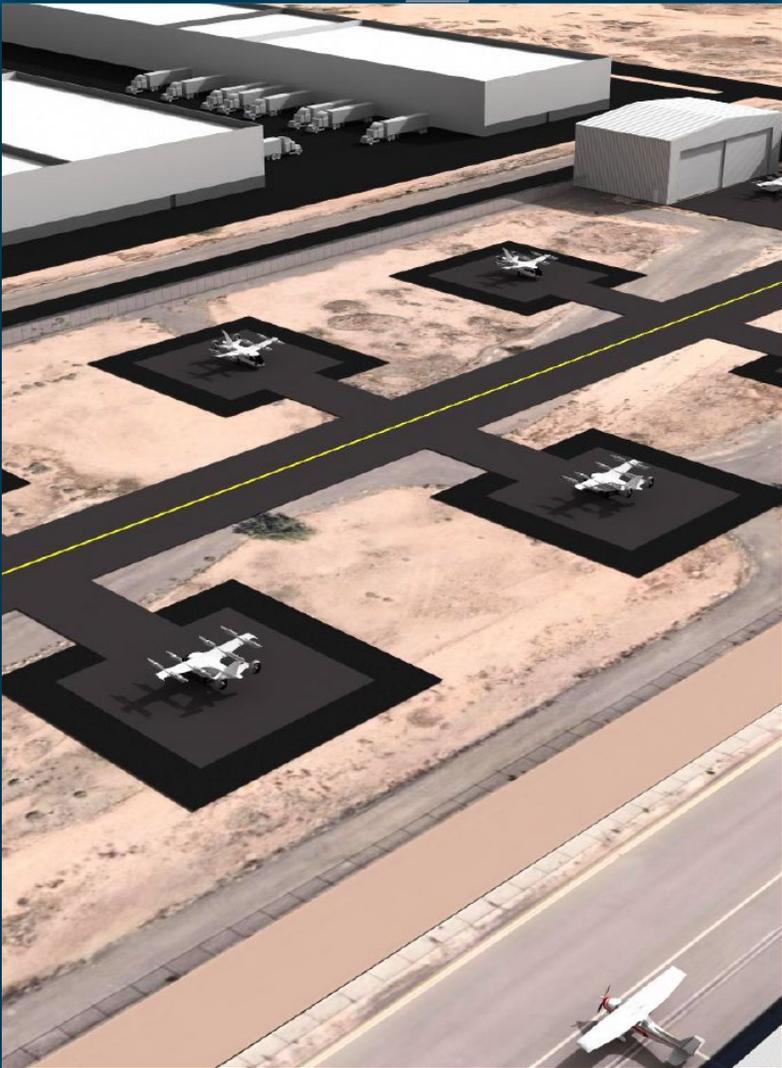
PHX DVT GYR
CITY OF PHOENIX AVIATION DEPARTMENT

The left panel features a blue background with a white-bordered box containing the title and date. Below the text is a photograph of the Phoenix city skyline. At the bottom, the logo for PHX DVT GYR and the City of Phoenix Aviation Department is displayed.

PHX Study



FAA Vertiport
Design Guidance



Making the “Silicon Desert”

Sonoran Oasis Science & Technology Park



TSMC ARIZONA FAB DEVELOPMENT AND PRODUCTION TIMELINE

Fab 1 (4nm)

Operational
Production began 2025

Fab 2 (3nm)

Equipment install 2026
Target production 2027

Fab 3 (2nm / A16)

Groundbreaking 2025
Target production 2029–2030

Future Fabs / Packaging & R&D

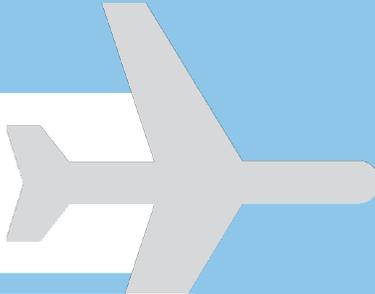
Conceptual expansion
Late 2020s–early 2030s



Source: InvestInPhoenix.com, <https://www.americancraneandtransport.com> > news

PHX UVT. BYR

The 'Silicon Desert' is a cornerstone for U.S. supply chain resilience and a foundational element of national and economic security



 **#1 Manufacturing Hotspot/U.S.**
Metro Phoenix, 2024



ARIZONA
#1 STATE
Foreign Direct Investment, FY20 - FY25



ANCHOR COMPANIES

#1 Dedicated semiconductor foundry / leader in pure - play manufacturing and fabrication

>70% Controls >70% of advanced chip manufacturing



\$165BN Investment in Phoenix

#1 Phoenix site is the largest single FDI in U.S. history

30% Phoenix site to produce 30% of the company's advanced chips

1979 In Arizona since 1979

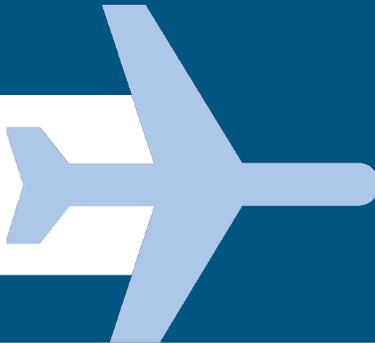


#2 Intel's second-largest U.S. site

#1 Intel site for advanced chip manufacturing in the U.S.

\$32BN Incremental investment in the Phoenix region

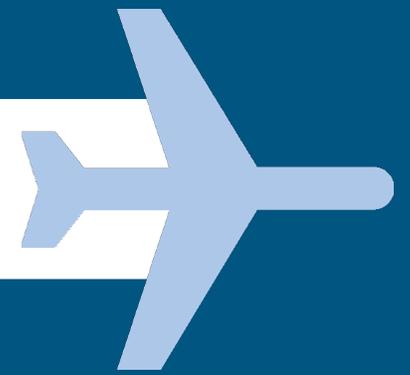
Taxiway U (Uniform)



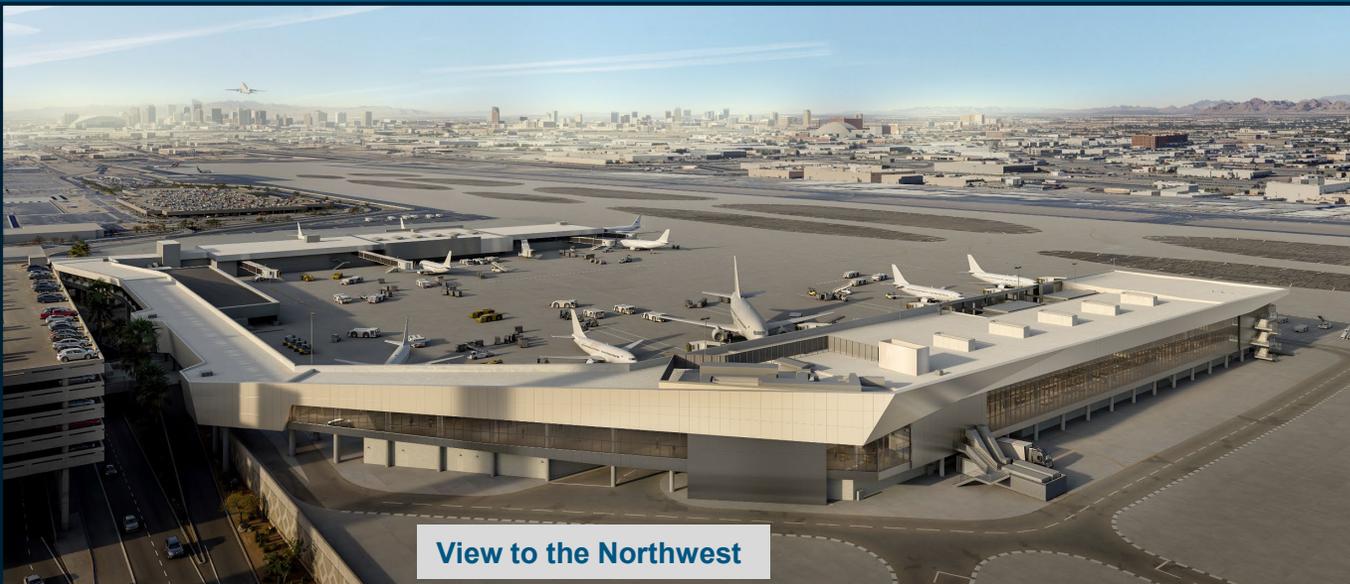
Get the Taxiway U Project App



Terminal 3 N2 Concourse



- Six Gate Concourse
- New Dining and Shopping options
- Airport Lounge



Preliminary Concept Rendering



Preliminary Concept Rendering

Terminal 3 N2 Concourse Project



PHX Forward: New West Terminal



Daver Malik, C.M.
Assistant Aviation Director
&
Chief Development Officer



Supporting Small & Local Businesses

You help the airport succeed!

- DBE/SBE design and construction partners
- Awarded **193 subcontracts** valued at **over \$16 million**
- ACDBE concession partners
- Generated **\$110.5 million** in revenues
 - More than a quarter of all concession revenue!



COMING SOON!



**AVIATION
BUSINESS LAB**



Visit our outreach website for updates

Upcoming Business Opportunities

03/2026 – 03/2027

- Terminal 3 Micro Restaurant & Kiosk (Small Business Only) RCS
- Terminal 3 N2 Concourse Food & Beverage Concessions Packages RCS
- Terminal 3 N2 Concourse Retail Concessions Packages RCS
- Airport-wide Advertising Program RCS
- Consulting Services for Minimum Standards and Lease Policy RFP
- Digital Marketplace RFP
- Airspace Analysis Program Services RFP
- Information Technology Consulting Services RFP
- Floor Covering Products and Service RFP
- Low-Voltage Infrastructure Services IFB
- Aviation Building Door Parts & Services IFB
- Overhead, Hangar & Automatic Doors Parts & Services IFB
- GYR North T-Hangar Apron Rehab – Design and Construction
- PHX Infield Paving – North Airfield: CMAR Procurement

UPCOMING DESIGN & CONSTRUCTION OPPORTUNITIES	
PHX	INFIELD PAVING - NORTH AIRFIELD: CMAR PROCUREMENT
PHX	T4 & T3 GARAGE JOINT SEALS AND EXPANSION JOINTS REPLACEMENT - CMAR
PHX	RENTAL CAR CENTER - VERTICAL TRANSPORTATION MODERNIZATION (ESCALATORS) - DESIGN AND CMAR
PHX	AIRFIELD LIGHTING VAULTS - REGULATORS - CMAR
PHX	PAGING SYSTEM - DESIGN AND CONSTRUCTION
PHX	QUALIFIED VENDOR'S LIST RE-FRESH FOR DESIGN & CONSTRUCTION SERVICES DIVISION PROGRAM MANAGEMENT
PHX	TR-201: EPC CONSTRUCTION & STRUCTURING - CMAR

AVIATION DEPARTMENT - UPCOMING BUSINESS OPPORTUNITIES	
Procurement Method	Description of Goods/Services Needed - (03/01/2026 - 03/01/2027)
RCS	FOREIGN CURRENCY EXCHANGE SERVICES
RCS	FBO & AERO DEVELOPMENT AT DEER VALLEY AIRPORT
RCS	RENTAL CAR CONCESSION (INDEPENDENT OPERATOR PARCEL)
RCS	RENTAL CAR GROUND CENTER GROUND LEASE (INDEPENDENT OPERATOR PARCEL)
RCS	TERMINAL ADVERTISING SERVICES
RCS	TERMINAL 3 NORTH 2 CONCOURSE CONCESSIONS (FOOD & BEVERAGE)
RCS	TERMINAL 3 NORTH 2 CONCOURSE CONCESSIONS (RETAIL)
RCS	NETWORK ENTERTAINMENT BROADCAST SYSTEM TERMINAL SERVICES
RCS	T3 FOOD & BEVERAGE KIOSK OPERATOR (SMALL BUSINESS DIRECT LEASE) MICRO RESTAURANT & MOBILE KIOSK
RCS	T3 NINC TIMELINE FOR BUILDOUT- COMMON USE LOUNGE
RCS	TERMINAL PREMIER VENDING SERVICES
RCS	CURRENCY EXCHANGE SERVICES
RCS	THIRD-PARTY REGISTERED TRAVELLER PROGRAM & EXPEDITED QUEUING
RFP	FUTURE OF COMMON USE
RFP	FLOOR COVERING PRODUCTS AND SERVICES
RFP	PASSENGER BOARDING BRIDGES MAINTENANCE & REPAIR SERVICES
RFP	AIRSPACE ANALYSIS PROGRAM SERVICES
RFP	CONSULTING SERVICES FOR MINIMUM STANDARDS REVIEW & LEASE POLICY
RFP	CUSTOMER SERVICE TRAINING (CULTURE) PROGRAM
RFP	NEW VIDEO DISPLAY WALL & ASSOCIATE SOFTWARE
RFP	PASSENGER FLOW MANAGEMENT SOLUTION & SERVICES
RFP	PASSENGER BEHAVIOR SURVEY SERVICES
RFP	DIGITAL MARKETPLACE
RFP	INFORMATION TECHNOLOGY CONSULTING SERVICES
RFP	LOST & FOUND SOFTWARE
RFP	PASSENGER EMERGENCY DURESS SYSTEM (PEDS) REPLACEMENT
RFP	PRIVATE NETWORK CONNECTIVITY PROJECT
RFP	WATER FLOW METERS SUPPLY, INSTALLATION, & MAINTENANCE
RFP	PHX SKY TRAIN POWER SCADA SYSTEM SOFTWARE, HARDWARE, & TECHNICAL SUPPORT
RFP	AIR SERVICE DEVELOPMENT CONSULTING SERVICES
RFP	VOLUNTEER & GUEST SERVICES MANAGEMENT
RFP	EVENT MANAGEMENT SYSTEM
IFB	FUEL SUPPLY SYSTEM COMPLIANCE SERVICES
IFB	LOW-VOLTAGE INFRASTRUCTURE SERVICES
IFB	SECRET SHOPPER
IFB	PHX INTERIOR WASTE RECEPTILES & LIQUID COLLECTION BIN CLEANING, MAINTENANCE, & REPAIR SERVICES
IFB	MOTORIZED BLIND SYSTEMS INSTALLATION, SOFTWARE, HARDWARE, & TECHNICAL SUPPORT
IFB	REPLACEMENT MULTILINE SWITCHBOARD DIGITAL PHONE SYSTEM
IFB	AVIATION BUILDING DOORS PARTS & SERVICES
IFB	BEE REMOVAL SERVICES
IFB	THERMOPLASTIC MARKINGS & STRIPING SERVICES
IFB	RETRO-REFLECTIVE GLASS BEADS
IFB	ELECTRONIC DATA SCRUBBING SERVICES
IFB	TRASH COMPACTOR & BALER MAINTENANCE & REPAIR
IFB	AIRPORT MARKING PAINTS
IFB	WINDBODY PASSENGER BOARDING RAMP
IFB	GROUND SUPPORT EQUIPMENT PURCHASE, MAINTENANCE & REPAIR
IFB	COMPOST BIN CLEANING SERVICES
IFB	ESCALATOR CLEANING SERVICES
IFB	OVERHEAD, HANGAR & AUTOMATIC DOORS PARTS & SERVICES
IFB	AIRFIELD PAINT AND RUBBER REMOVAL SERVICES
RFCU	AIRPORT TECHNOLOGY CONSULTING SERVICES
RFCU	FINE ART MOVERS
RFCU	EXPLOSIVE DETECTION SCREENING EQUIPMENT (EDS)
RFCU	GENERATOR REMOTE MONITORING SYSTEM
RFCU	VOLUNTEER APPRECIATION WEEK (SPRING)
RFCU	PLAY EQUIPMENT REPAIR SERVICES
RFCU	PAVEMENT MARKING EQUIPMENT SUPPLIES, PARTS, & SERVICES
RFCU	NAVIGATOR BLAZERS

RCS Reverse Contract Solicitation
RFP Request for Proposal
IFB Invitation for Bid
RFCU Request for Qualification
RFQ Request for Quote

All Items Subject to Change



Capacity

\$44B regional economic impact

142,000 daily passengers

Community

Expanded accessibility programs

Ongoing safety readiness

Collaboration

Public-private partnership

Job fairs and local outreach



Collaboration

Community



Capacity

skyharbor.com

 /PhxSkyHarbor

 @PHXSkyHarbor



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INTERNATIONAL AIRPORT

America's Friendliest Airport®

