

**NOTICE OF PUBLIC MEETING
PHOENIX AVIATION ADVISORY BOARD**

Pursuant to A.R.S. Section 38-431.02, notice is hereby given to the members of the **PHOENIX AVIATION ADVISORY BOARD** and to the general public that the **PHOENIX AVIATION ADVISORY BOARD** will hold a meeting open to the public on **Thursday, April 16, 2026 at 3:00 p.m. located at the City of Phoenix Aviation Department, PAAB Conference Room, 2485 E. Buckeye Road, Phoenix, Arizona 85034, or via WebEx teleconference.**

OPTIONS TO ACCESS THIS MEETING:

Watch the meeting virtually using the WebEx link provided below.

<https://cityofphoenix.webex.com/weblink/register/r0fc7b9f4a472d6863868d78352025160>

Call in to listen to the meeting, dial 602-666-0783, and Enter Meeting ID 2348 330 3580 #. Press # again when prompted for attendee ID.

Public Comment: If you wish to provide a written comment or speak at the meeting virtually or by phone, please submit a request to pearl.meza@phoenix.gov no later than 10 a.m. on Thursday, April 16, 2026. The email should include your first and last name, email address, the item number(s), and whether you would like your comment entered into the record or if you wish to speak. Those who wish to attend in person may submit a request to speak by completing a speaker card at the registration desk at the beginning of the meeting.

Pursuant to Arizona Revised Statutes, Section 38-431.02B, notice is given that the Phoenix Aviation Advisory Board may vote to go into Executive Session, or Sessions, for discussion or consultation, for legal advice with the attorney or attorneys of the public body for any agenda items listed below, as authorized by Arizona Revised Statutes, Section 38-431.03 (A)(3) or for discussion of records and/or information that is exempted by law from public disclosure, as authorized by Arizona Revised Statutes, Section 38-431.03(A)(2). If authorized by a majority vote of the Phoenix Aviation Advisory Board, the Executive Session will be held immediately after the vote and will not be open to the public. If a decision is requested, the Phoenix Aviation Advisory Board may decide the matter in the public meeting or defer the decision to a later date. The agenda items that may be subject to an Executive Session pursuant to Arizona Revised Statutes, Sections 38-431.03 (A) (2) and 38-431.03 (A) (3) are as follows: Items 4, 5, 6 & 7.

One or more board members may participate via teleconference. Agenda items may be taken out of order.

The agenda for the meeting is as follows:

CALL TO ORDER

SUMMARY OF CURRENT EVENTS

1. **Summary of Current Events by the Aviation Director**
2. **Summary of Current Events by the Airline Station Manager**

MINUTES OF MEETING

3. **For Approval or Correction, the Minutes of the Phoenix Aviation Advisory Board Meeting on March 19, 2026**

DISCUSSION AND POSSIBLE ACTION (ITEM 4)

4. **Parking Access and Revenue Control System Contract Extension**

This report requests that the Phoenix Aviation Advisory Board recommend to the Phoenix City Council to extend the current contract with Scheidt & Bachmann for the continued maintenance and technical support of the Parking Access and Revenue Control System at Phoenix Sky Harbor International Airport.

THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.

INFORMATION AND DISCUSSION (ITEMS 5 - 7)

5. **Land Reuse Strategy Cultural Corridor Update**

This report provides the Phoenix Aviation Advisory Board with an update on the implementation of the Cultural Corridor as recommended by the Land Reuse Strategy, the community-driven redevelopment plan created for the noise land parcels immediately west of Phoenix Sky Harbor International Airport.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

6. **Federal Aviation Administration Phoenix Area Airspace Project Update**

This report provides the Phoenix Aviation Advisory Board with an update on the Federal Aviation Administration's continued efforts to modernize and improve regional airspace as part of the FAA's Phoenix Area Modernization project.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

7. **Business Summit Update**

This report provides the Phoenix Aviation Advisory Board with an update on the 2026 Aviation Business Summit held at Warehouse215 on March 10, 2026.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

ADVISORY BOARD INFORMATION AND FOLLOW-UP REQUESTS

CALL TO THE PUBLIC

This is the time for the public to comment. Members of the Board may only discuss items that are specifically identified on the agenda. Therefore, pursuant to A.R.S. Section 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism, or scheduling the matter for further consideration and decision at a later time.

ADJOURNMENT

For further information, please call Pearl Meza, Management Assistant II, Aviation Department at 602-273-3382. For documentation on this meeting, please visit skyharbor.com.



**PHOENIX AVIATION ADVISORY BOARD
SUMMARY MINUTES**

March 19, 2026

Meeting held in person and via WebEx

Board Members Present

Ron Price – Chairperson
Annette Musa - Vice-Chairperson
Cynthia Aragon
David Shilliday
Ruben Alonzo
Sandra Ferniza
Sharon Hwang
Verma Pastor
Chad Makovsky – Ex-Officio
Dan Brownlee – Ex-Officio

Board Members Absent

Stephanie Cherny

Staff Present

Andrew Durket
Candace Huff
Ira McCullough
Jeff Stapelton
Jennifer Maples
Jeremy Galovich
Jerry Temple
Karen Ratliff
Kelly Scali

Linda Duarte
Mario Brown
Mark Carlisle
Marshall Kain
Mary Helen Martinez
Matt Becker
Michael Hughes
Mike O'Shaughnessy

Mike Pluff
Moe Yacut
Pearl Y Meza
Robert Anchie
Robert Hawes
Robert L Hawes
Sean Larkin
William Robinson

Members of the Public Present

Grant Ward
Karen Ratliff

Mark Carlisle
Melissa McCullough

Ryan Byars

CALL TO ORDER

Chairperson Price called the meeting to order at **3:01 p.m.**

SUMMARY OF CURRENT EVENTS

1. Summary of Current Events from the Aviation Director

Mr. Makovsky announced the department recently recruited a dedicated Heat Safety Coordinator to support ordinance compliance, best-practice implementation, and tenant engagement. He also noted that a proactive spring-season heat safety campaign was already underway.

He then noted that January 2026 airport statistics were positive, with total passenger volume up by just over 2% year-over-year. International passenger volume was down 1.5%, but the recent launch of services by China Airlines and STARLUX to Taipei has helped offset some of the decline in Canadian traffic. Aircraft operations at Sky Harbor increased by roughly 1% year over year, and cargo was also up 3%.

In other air service highlights, STARLUX recently increased service from Phoenix to Taipei to four flights per week in March. Southwest Airlines also recently announced the airline is completely exiting from the Chicago O'Hare and Washington Dulles markets. This was purely a business decision for Southwest, given that they serve nearby markets, and Phoenix travelers have ample options to these markets through other carriers.

The Aviation Department recently hosted the Cranky Flyer Network Awards, in which airline network planners from around the globe convene in Phoenix for a couple of days of meetings and to receive recognition for exceptional work in their field. He noted that sponsoring this event is a great way for Phoenix Sky Harbor to capture their attention and to build stronger relationships with these airline professionals who play a significant role in determining new air service opportunities for their respective airlines.

Sky Harbor recently opened a PHX Free Little Library. This new amenity for the traveling public is a result of a partnership between the Phoenix Airport Museum, the Phoenix Public Library, and the Friends of the Phoenix Public Library. Travelers can take a book or leave one for others to read. The PHX Free Little Library is located at Terminal 3's Culture Corner.

The Aviation Department recently hosted the 2026 Annual Aviation Business Summit. The event was a huge success with record attendance. Attendees received updates from elected officials and presentations on airport business and development opportunities. More detailed information will be provided to the Board at an upcoming meeting.

Mr. Makovsky concluded with an update on the impact of the partial federal government shutdown on Phoenix Sky Harbor and described support services,

and donations are being provided to TSA employees.

Ms. Ferniza asked whether the heat mitigation plan was fully ready and if messaging and readiness were coordinated with airline partners given the accelerated onset of high temperatures.

Mr. Makovsky explained that the annual spring safety fair is being coordinated, stakeholder outreach is underway, and campus water stations are being actively serviced to prepare for the summer season.

Ms. Hwang asked how TSA donation opportunities were being publicized and whether travelers were physically bringing items into Terminal 4.

Mr. Makovsky noted press release coverage, targeted outreach to community partners, and proactive communication through social media channels. The Compassion Corner is on Level 3 near the B checkpoint, and parking validation is provided for those dropping off donations.

Ms. Musa asked if there was an online purchase link with a single landing page where only approved merchant cards were available.

Mr. Makovsky said staff were evaluating options, including mail-in gift cards, to reduce hurdles for interested donors who may not want to physically come to the airport.

Ms. Ferniza asked how donations are distributed and who manages tracking.

Mr. Makovsky described a ledger-based inventory system where donations are logged, and other controls are in place to ensure donations are properly accounted for. The distribution of items is also being tracked.

2. Summary of Current Events by the Airline Station Manager

Mr. Brownlee reported early activation of Southwest's heat/hydration protocols which include water stocked in every ready room when temperatures exceed 90 degrees. When temperatures exceed 102 degrees, bottled water is staged at all gates and in the ready rooms, and electrolyte supplements and roving hydration carts are deployed to serve employees working active flights.

He shared that heat awareness training was completed in January, enabling all employees to recognize symptoms of heat stress and respond quickly. He noted insulated, air-conditioned provisioning truck boxes and power connections at docks to keep equipment cool without idling.

He also announced the launch of nonstop Phoenix to Tucson service in March.

He added that airlines and partners are also coordinating the provision of fresh meals for TSA personnel during the shutdown.

Mr. Price thanked everyone for their support of the TSA through this and previous shutdowns.

MINUTES OF MEETING

3. For Approval or Correction, the Minutes of the Phoenix Aviation Advisory Board Meeting on February 19, 2026

A motion was made by Ms. Ferniza, seconded by Mr. Musa, to approve agenda item 3.

No public comments.
The motion carried.

INFORMATION ONLY (ITEM 4)

4. Intent to Issue Taxicab Revenue Contract Solicitation

No public comments.

DISCUSSION AND POSSIBLE ACTION (ITEM 5)

5. ReBokeh Visual Technologies Award Recommendation

Mr. Hughes provided an overview of the Contracts & Services Division and introduced Mr. McCullough. Mr. McCullough provided a brief outline of various programs the airport offers to travelers with disabilities and shared statistics on the blind or low-vision community who use air transportation services. He also provided a brief update on an app-based visual interpreter service, Aira, already in use at Phoenix Sky Harbor.

He continued by introducing ReBokeh, a smartphone accessibility app that provides AI-assisted descriptions and visual interpretation to blind and low-vision passengers.

He provided examples of other public spaces that have used ReBokeh and the type of information that users can expect to receive when interfacing with the app.

He then demonstrated the point-and-ask features through various app screenshots. Mr. McCullough concluded by describing the contract terms, which include the provision of services at all three airports at no cost to airport customers.

A motion was made by Ms. Pastor, seconded by Mr. Hwang, to approve agenda item 5.

No public comments.
The motion carried.

INFORMATION AND DISCUSSION (ITEM 6)

6. Financial Update

Mr. Durket provided a financial update, beginning with a review of national large-hub performance trends, noting that many major airports experienced flat or negative year-over-year growth in late 2025.

He explained that Sky Harbor followed a similar pattern, experiencing lower-than-expected passenger traffic from July through September 2025, aligning with the national average of roughly 0% growth, then a further dip in November 2025, which he attributed in part to the federal government shutdown. Despite this temporary softening of demand, he emphasized that Phoenix's performance had already begun to stabilize, with results improving in December 2025 and January 2026.

He highlighted Phoenix's continued strength in origin-and-destination passengers, which remains above 70%, noting this ratio is a strategic financial advantage compared to connecting hubs that are more vulnerable during downturns. He then reviewed key fiscal year-to-date results, explaining that airlines had forecast 2.6% annual growth, while actual activity through January trailed that forecast by roughly 1.4%, but remained within manageable variance levels.

He then reported that the Airport's 2025 financial metrics exceeded all major targets: senior lien coverage reached approximately 5.56x, aggregate coverage reached approximately 3.2x, Passenger Facility Charge leveraging remained safely below the 65–75% target band, days-cash-on-hand exceeded 1,000 days, and the cost per enplanement remained highly competitive at approximately \$8.62, as compared to the large-hub average of roughly \$15.68. He stated that these results place Phoenix in a position of significant financial strength as it prepares to advance its \$3.6 billion Capital Improvement Program, which he noted is modest relative to expansion programs underway at peer airports and remains aligned with long-term system needs.

Turning to commercial revenues, he noted that parking revenue showed mild month-over-month softening in late 2025, with a more noticeable dip in November, also likely associated with the government shutdown. He contrasted this with strong growth in Transportation Network Company activity, including Uber, Lyft, and Waymo, all of which continued to increase both in trips and

revenue.

He reported that rental car transactions had declined year-over-year. He shared that Turo's share of total rental activity increased modestly, indicating potential marketplace shifts rather than operational disruptions.

Mr. Price asked whether the rental car data accounted for Waymo, Uber, Lyft and other companies.

Mr. Durket confirmed that the data did include rideshare companies.

He continued by reporting that concessions gross revenues continue to increase, signaling sustained passenger spending strength.

Mr. Makovsky stated that one of the target months reviewed was November, during the last government shutdown, which led many travelers to change holiday plans and that affected the industry as a whole.

Mr. Price asked, as we look towards the large CIP projects, whether the airport is in good shape to cover costs and if there are warning signs to monitor.

Mr. Durket responded that there are no warning signs, and he felt positive about the airport's ability to cover future costs. He reiterated that enplaned passengers drive growth, and the outlook is positive that passenger demand will continue to remain strong.

Ms. Hwang asked if the excess liquidity that is in reserve could be deployed now.

Mr. Durket agreed that the airport does have a large cash reserve, but that the airport is planning to pay for the large CIP projects happening in the next five years with these cash reserves.

Ms. Ferniza, asked about income from grants and how the current Federal climate could jeopardize future grant awards.

Mr. Durket responded that grants continue to be awarded and that the airport recently received more grant funds than anticipated.

Mr. Makovsky also shared that the airport recently received grant funds to support enabling projects for the new west terminal, and a past RAISE grant will soon be executed to support community development to the west of the airport.

ADVISORY BOARD INFORMATION AND FOLLOW-UP REQUESTS

Ms. Ferniza requested updates on the future meetings to be held on the FAA flight plan changes.

Mr. Makovsky confirmed that these items will be scheduled for future meetings.

CALL TO THE PUBLIC

None

ADJOURNMENT

The meeting ended at **3:57 p.m.**

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	Parking Access and Revenue Control System Contract Extension

Description

This report requests that the Phoenix Aviation Advisory Board recommend to the Phoenix City Council to extend the current contract with Scheidt & Bachmann (S&B) for the continued maintenance and technical support of the Parking Access and Revenue Control System (PARCS) at Phoenix Sky Harbor International Airport (PHX).

THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.

Report Summary

The Aviation Department is requesting to extend the current contract with S&B to ensure continued vendor support for the PARCS, which is essential to maintaining uninterrupted parking operations and protecting a major non-aeronautical revenue stream. This support is required while the department completes a multi-year capital improvement project to upgrade the system to meet Europay, Mastercard, and Visa (EMV) standards and broader Payment Card Industry (PCI) standards critical for secure credit card processing and regulatory compliance.

The Aviation Department must conduct a detailed review of broader business requirements to determine whether the existing PARCS platform can continue to support future operational demands and strategic objectives, or whether it should be replaced entirely. Modernization work is underway and expected to be completed in 2027; however, this effort addresses only immediate compliance requirements. The continuation of this contract is necessary to support this strategic assessment without risking service disruption or revenue loss.

Contract Term

The proposed contract term is two years, with three one-year renewal options to extend at the sole discretion of the Aviation Director. The contract is anticipated to commence on June 1, 2026.

Financial Impact

The Aviation Department’s contract value will not exceed \$7,275,814 over the aggregate 5-year term. Funds are available in the Aviation Department budget.

Location

Phoenix Sky Harbor International Airport, 2485 E. Buckeye Road

Recommendation

Request the Phoenix Aviation Advisory Board recommend to the Phoenix City Council to extend the current contract with Scheidt & Bachmann to provide the Parking Access and Revenue Control System at Phoenix Sky Harbor International Airport.

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	Land Reuse Strategy Cultural Corridor Update

Description

This report provides the Phoenix Aviation Advisory Board with an update on the implementation of the Cultural Corridor as recommended by the Land Reuse Strategy (LRS), the community-driven redevelopment plan created for the noise land parcels immediately west of Phoenix Sky Harbor International Airport (PHX).

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Report Summary

From 2002 to 2016, the Aviation Department administered a voluntary residential buy-out program for the area immediately west of Phoenix Sky Harbor that was subject to high noise exposure. The program resulted in the Aviation Department acquiring 782 parcels (noise land parcels). In 2014, Aviation received a pilot grant from the FAA to facilitate a community-driven redevelopment planning process for the noise land parcels. That planning process resulted in the Land Reuse Strategy (2017) and Implementation Report (2020). One of the recommendations that came out of the planning process was the development of a Cultural Corridor through the area that would improve livability (such as mobility and safety enhancements) and to recognize the area’s unique history through cultural interpretation (such as public art and historical markers).

In 2022, Aviation applied to the USDOT for grant funds to implement the Cultural Corridor under the newly created Reconnecting Communities Pilot Discretionary Grant Program. That application was unsuccessful, however, and the agency encouraged Aviation to apply for grant funding under the Rebuilding American Infrastructure with Sustainability and Equity (RAISE) program.

The RAISE grant application was successful, and Aviation was awarded \$10,000,000 to implement the Cultural Corridor in 2024. Aviation began working with FHWA (the USDOT agency responsible for RAISE) on scoping, environmental, and procurement requirements, along with City Street Transportation Department. In early 2025, the new administration paused numerous grant programs, including RAISE, and introduced several new policies that required modifications to the project scope.

After some delay, the project has made significant progress over the last several months. The presentation to the Board will review current activities, public outreach efforts, and the schedule going forward for final design and construction.

Public Outreach

The presentation will review the various outreach activities; a project website has also been established: www.skyharbor.com/about-phx/culture-corridor/

Location

Land Reuse Area (7th St to 20th St, Washington St to University Dr)

Recommendation

This item is for information and discussion.

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	Federal Aviation Administration Phoenix Area Airspace Project Update

Description

This report provides the Phoenix Aviation Advisory Board with an update on the Federal Aviation Administration's (FAA) continued efforts to modernize and improve regional airspace as part of the FAA Phoenix Area Modernization project.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Report Summary

Over the last couple of years, as part of the Phoenix Area Modernization Project, the FAA has hosted meetings with key technical stakeholders, including airports, airlines, air route traffic controllers, and terminal radar approach controllers, to identify potential airspace improvements to enhance safety and efficiency. The majority of the improvements focus on shifting navigational waypoints for standard instrument departures and arrivals to fly more direct routes with safe and efficient climbs and descents. The proposed changes are intended to enhance safety and operational efficiency and could reduce operational delays, providing a flexible system capable of handling the demands and complexities of the future.

The FAA has now published its public workshop schedule with registration links for each of the four events in May. The FAA also anticipates posting the proposed routes and environmental analysis in late April. Staff will provide a high-level summary of the process to date and when and how the community can engage and provide the FAA with feedback on proposed routes.

Public Outreach

The FAA has posted information online about its plans to modernize Phoenix regional airspace. The Aviation Department has also posted resource links on skyharbor.com. These resources are available at:

- https://www.faa.gov/air_traffic/community_engagement/phx
- <https://www.skyharbor.com/about-phx/noise-and-flight-paths/faa-flight-path-study-2022>

Location

Phoenix Sky Harbor International Airport, 2485 E. Buckeye Road

Recommendation

This item is for information and discussion.

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	2026 Aviation Business Summit Recap

Description

This report provides the Phoenix Aviation Advisory Board with an update on the 2026 Aviation Business Summit held - at Warehouse215 on March 10, 2026.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Report Summary

On March 10, the Aviation Department hosted its eighth Aviation Business Summit at Warehouse215. The event was open to businesses interested in learning about how to do business with Phoenix Sky Harbor, Deer Valley, and Goodyear airports. Many attendees represented small and diverse businesses interested in guidance on upcoming solicitations and best practices for doing business with the Aviation Department.

This year's Summit achieved a record turnout with 554 attendees (93 City Staff, 461 Non-City attendees), the largest attendance in the event's eight-year history. This Summit supports the Aviation's commitment to small business inclusion and transparent, accessible procurement opportunities.

The program included eight informational sessions, and participation from 40 exhibitor partners. Highlights included remarks from Phoenix Mayor Kate Gallego, Phoenix Vice Mayor Kesha Hodge-Washington, and an Airport System update from Aviation Director Chad Makovsky. The Summit also featured the third annual Business Recognition Program, celebrating business partners for the excellent work over the last year supporting our three airports.

Following the event, a survey was sent to all participants to gather feedback on the event. Key results included:

- 92% rated the event as very good or exceptional
- 55% were first-time attendees
- 100% are likely or very likely to attend again next year

Attendees also responded to open-ended questions, which provide valuable insight into participants' needs and areas for future improvement.

Public Outreach

Marketing efforts for the event began in September 2025. This included utilizing the Aviation interests list, Aviation and City websites, Aviation social media channels, and cross promotion through community business partner newsletters, email lists, and websites.

Location

Warehouse215 - 215 E Grant St, Phoenix, AZ 85004

Recommendation

This item is for information and discussion.