



Parking E-News

October / November / December — 2025

2025 City Observed Holidays

The Parking Office will be closed for the following observed holidays:

Indigenous Peoples' Day:	Monday, October 13, 2025
Veterans' Day:	Tuesday, November 11, 2025
Thanksgiving Day:	Thursday, November 27, 2025
Day After Thanksgiving:	Friday, November 28, 2025
Christmas Eve (1/2 Day)	Wednesday, December 24, 2025
Christmas Day	Thursday, December 25, 2025

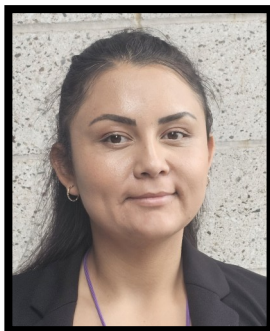


*Happy Holidays
from Parking!*



New City of Phoenix Aviation Staff

Rubi Hidalgo



Rubi Hidalgo recently joined Aviation Business & Properties in September as the new Employee Parking Coordinator. She has been with the City of Phoenix since 2017. Rubi is a proud Mom, has two amazing kids (ages 14 and 5), and finds joy in the kitchen cooking delicious meals. Rubi is an avid cruiser who loves life in the open seas!

Rubi can be reached at Rubi.Hidalgo@phoenix.gov or at (602) 273-8864.

PARKING SERVICES CONTACT INFORMATION

2425 E. Buckeye Rd.
Phoenix, AZ 85034

(602) 683-3615

Email Address:
airportparking@phoenix.gov

OFFICE HOURS

Monday – Friday
8 A.M. – 5 P.M.

Closed Thursdays
2 P.M. – 3 P.M.

Closed Last Business Day of the
Month
Closed at 12 P.M.

OFFICE CLOSURES

The office is closed on
weekends and City Holidays

IMPORTANT AIRPORT PHONE NUMBERS

PHX Sky Harbor Emergency
(602) 273-3311

PHX Sky Harbor
Communications Center
(602) 273-3302

PHX Sky Harbor Parking Hotline
(602) 273-4545



**PHOENIX SKY HARBOR
INTERNATIONAL AIRPORT**





REMINDERS & UPDATES

Fall Break

Dear Sky Harbor International Employee Parkers,

PHX Parking Management anticipates public parking demand to exceed capacity during Fall Break 2025 (September 26th – October 23rd).

To best accommodate our travelling public and maintain our reputation as America's Friendliest Airport, PHX Parking Management is:

1. Encouraging employees to arrive early and allow additional time to navigate through the airport and parking facilities.
 - A. Public parking facilities will be at capacity and finding available parking will be a challenge.
2. If employees are assigned to a public parking facility e.g. Terminal 3, Terminal 4, or West Economy Garage level 1, please be prepared to display employee credentials to Parking Attendants to gain access when the facility is at capacity and closed. Space is reserved for these parkers and although the lot is full, a space will be available if this is your assigned parking location.
 - a. Employees are required to park on the highest levels and remote areas of public parking facilities.
3. Employee daily discounted parking in public facilities cannot be guaranteed during peak demand, please plan accordingly. Space in lots will not be reserved for this group of parkers. When a lot is full, you will be directed to a parking facility with spaces available.
 - a. Employees may be re-directed to alternate facilities for the discount.
 - b. Discounts are limited to a first come first serve basis.
 - c. Employee discounted parking fee are due at time of exit.
 - d. NO refunds or adjustments will be granted.
4. **Employees Park in your assigned designated employee parking facility.**
5. Employees eligible and based at Sky Harbor International Airport are encouraged to register with ACE Parking for monthly parking.
 - a. Employees enrolled in our monthly parking program are guaranteed space in employee parking facilities.
6. 44th Street Employee Parking Facility.
 - a. Will be operating like normal.
 - b. Valet Operation will be at the Sky Train Station and overflow vehicles will be parked in the southwest area of the employee parking lot.

We appreciate your collaboration and understanding during periods of high parking demand and occupancy.





REMINDERS & UPDATES

Need to Renew Your Airport Security Badge?



The only approved parking for the Terminal 3 Badging Office is in the short-term spaces located on Level 4. These spaces are conveniently near the lobby doors, providing quick access to the Badging Office.

Please note, the Parking Team has been informed of an increase in customers requesting parking validation for Terminal 3 Level 1. However, all parking on Level 1 is considered Premium Parking and reserved exclusively for passengers who have booked in advance.

The **Badging Office cannot validate parking on Level 1**, and any vehicles parked there will be charged the standard Premium Parking rate of \$37 per day.

You Spoke, We Listened!

Thanks to your valuable feedback from our recent Employee Parking survey, we're excited to share two improvements now underway:



→ Enhanced Shuttle Service

We've adjusted the shuttle schedule to include **two shuttles running between 11 A.M. and 7 P.M.**, making it easier than ever to get where you need to go.

→ Elevator Deep Cleaning Scheduled

We're prioritizing cleanliness and safety by scheduling a **deep cleaning of the West Economy Garage Elevators**—another direct result of your input.

Want to Share Your Thoughts Too?

→ Curious how to submit your own survey and help improve the Employee Parking Program at Phoenix Sky Harbor Airport? **Turn the page for the link on how to participate.**





EMPLOYEE PARKING SURVEY



Employee Parking Survey

We're seeking your support in gathering valuable feedback to improve the Employee Parking Program at Phoenix Sky Harbor Airport. Parking Representatives are encouraged to share this survey with their teams to help us collect meaningful data and better understand the employee experience.

Your participation is essential in identifying areas of opportunity and guiding our efforts toward enhancements that matter most to you. With your input, we can make informed decisions that strengthen the overall parking experience for all employees.

**SCAN THE QR CODE OR SHARE THE LINK
BELOW TO COMPLETE THE SURVEY:**



[HTTPS://FORM.TYPEFORM.COM/TO/DEEUBQQT](https://form.typeform.com/to/DEEUBQQT)





CONSTRUCTION UPDATES

PHX Sky Train® Hours of Operation are 24/7

Between the hours of 5 a.m. to 10 p.m. wait time can average 3 1/2 to 7 minutes approximately.

Between the hours of 10 p.m. to 5 a.m. wait times can average 10 to 15 minutes approximately.

Nightly maintenance occurs seven days a week. Possible delays, changes to wait times and transferring trains can occur.

Busing operations between the hours of 10 p.m. to 5 a.m. at 44th Street Station to Terminal 4 and Terminal 3 occur seven days a week for employees.

Wait times listed are approximate.

PHX SKY TRAIN® SUMMER SCHEDULE			June 1 through Oct. 31	
OPERATING PERIOD	SUN-MON-WED-THURS-FRI	TUES & SAT	TRAINS	ROUND TRIP TIME
Base	5–8:59 a.m.	5 a.m.–9:59 p.m.	6	27 min-15 sec
Peak	9–11:59 a.m.		7	27 min-15 sec
Base	12–5:59 p.m.		6	27 min-15 sec
Peak	6–9:59 p.m.		7	27 min-15 sec
Off-Peak	10 p.m.–4:59 a.m.	10 p.m.–4:59 a.m.	4	27 min-15 sec



Construction Hotline

If you have questions regarding construction, you can call the **Aviation Construction Hotline** directly at (602) 553-0005, or Parking Services at (602) 683-3615.

Did you know you can receive construction related e-mail updates directly from the airport?

If you'd like to be added to receive e-mail updates, visit: www.improvingphx.com.

