

AIRPORT UPDATE

Chad Makovsky
Director of Aviation Services
March 16, 2023



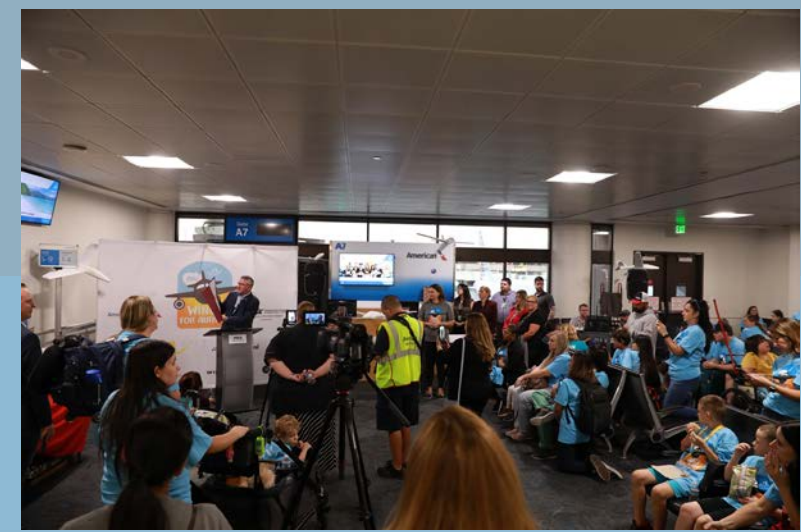
PHX DVT BYR



Thank You



WORKING TOGETHER



PHX DVT. EYR

PHOENIX AVIATION DEPARTMENT

- The Aviation Department operates Phoenix Sky Harbor International Airport (PHX) and two general aviation airports, Phoenix Deer Valley Airport and Phoenix Goodyear Airport
- Operates as a self-supporting business enterprise



PHX DVT GYR

LEADERSHIP TEAM



Chad R. Makovsky, C.M.
Director of
Aviation Services



Sarah Demory, AAE
Assistant Aviation
Director



Jay DeWitt, C.M.
Assistant Aviation
Director



Roxann Favors, C.M.
Assistant Aviation
Director



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T4S1 GRAND OPENING



ENR | REGIONAL
BEST PROJECTS

Produced by Engineering News-Record



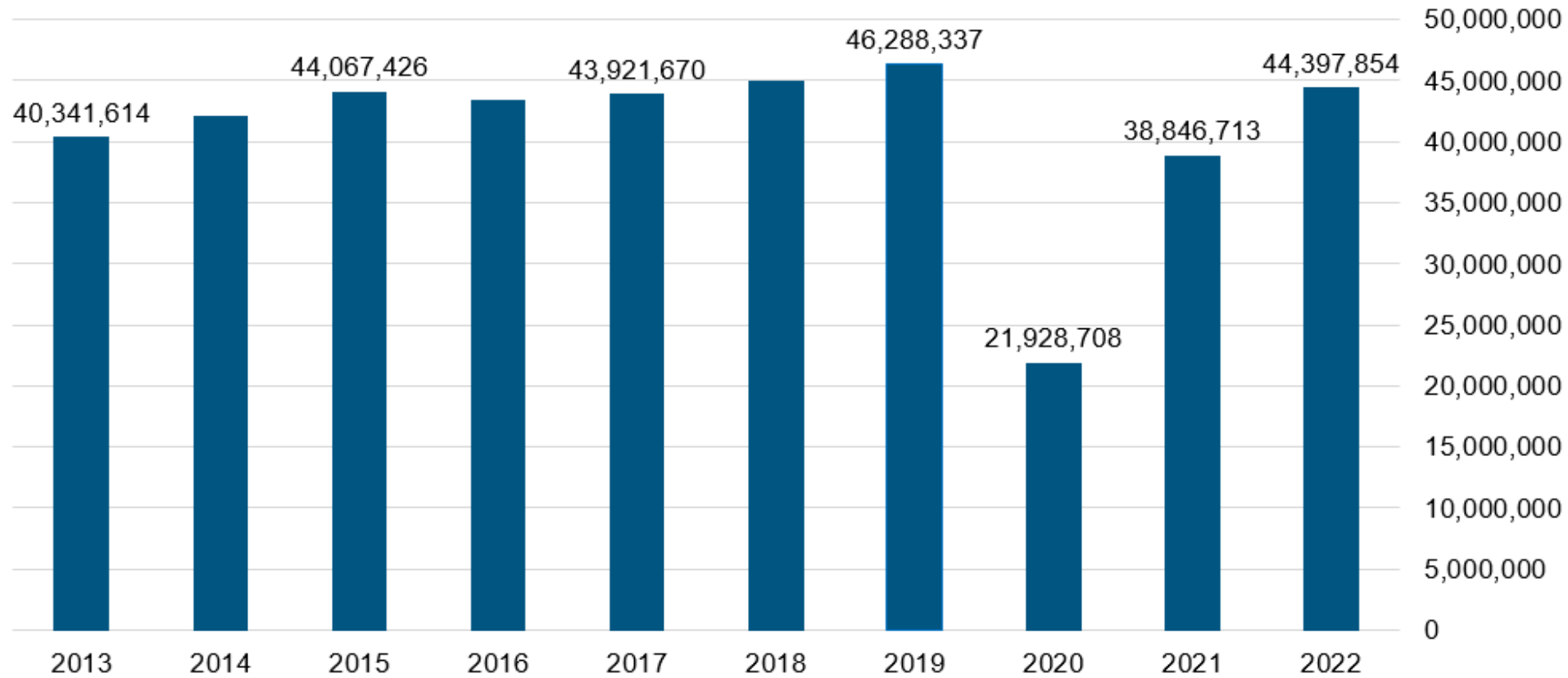
**ACI-NA Environmental
Achievement Awards**

PHX SKY TRAIN OPENING

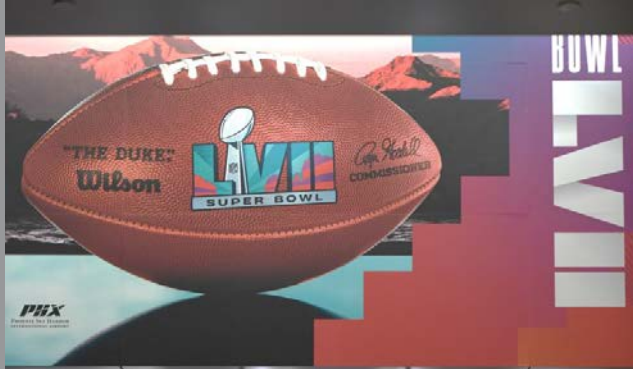


PASSENGER ACTIVITY

Year-Over-Year Passenger Data - 2013 - 2022

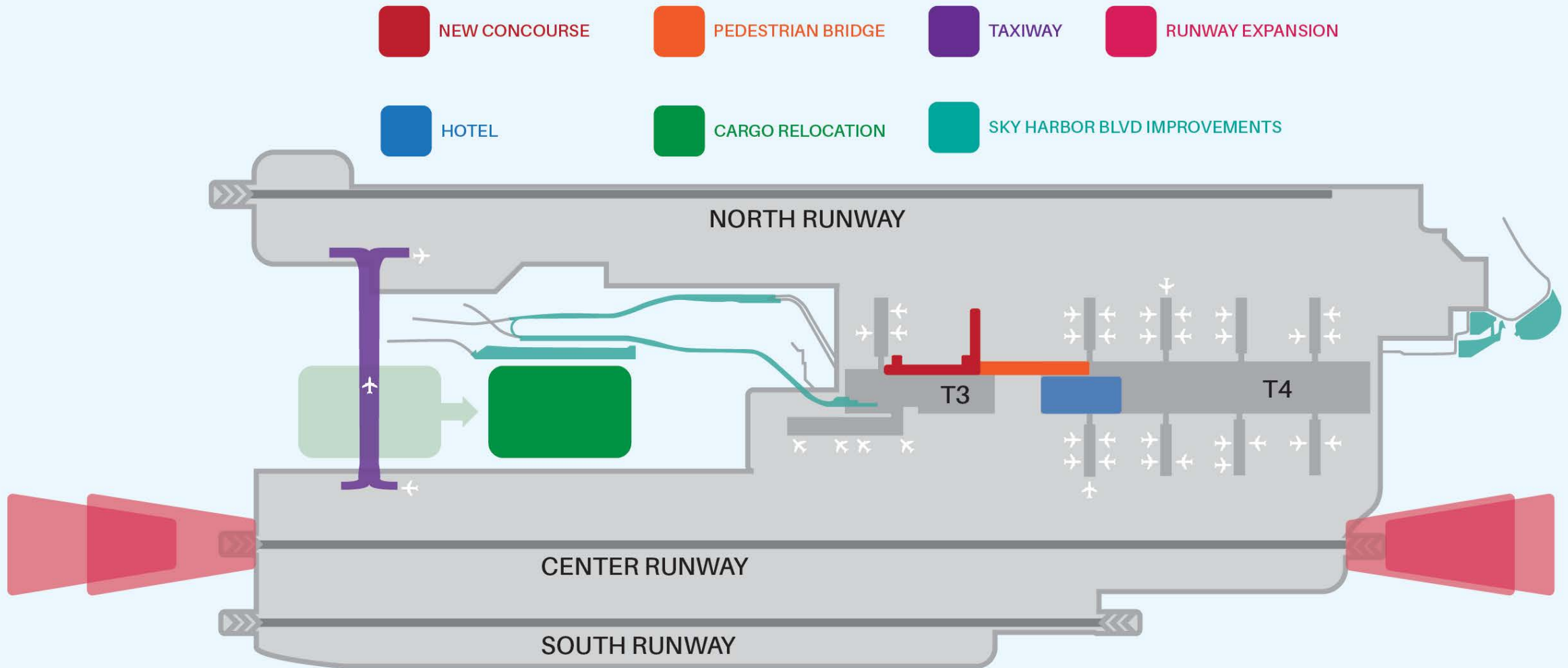


SUPERBOWL 2023

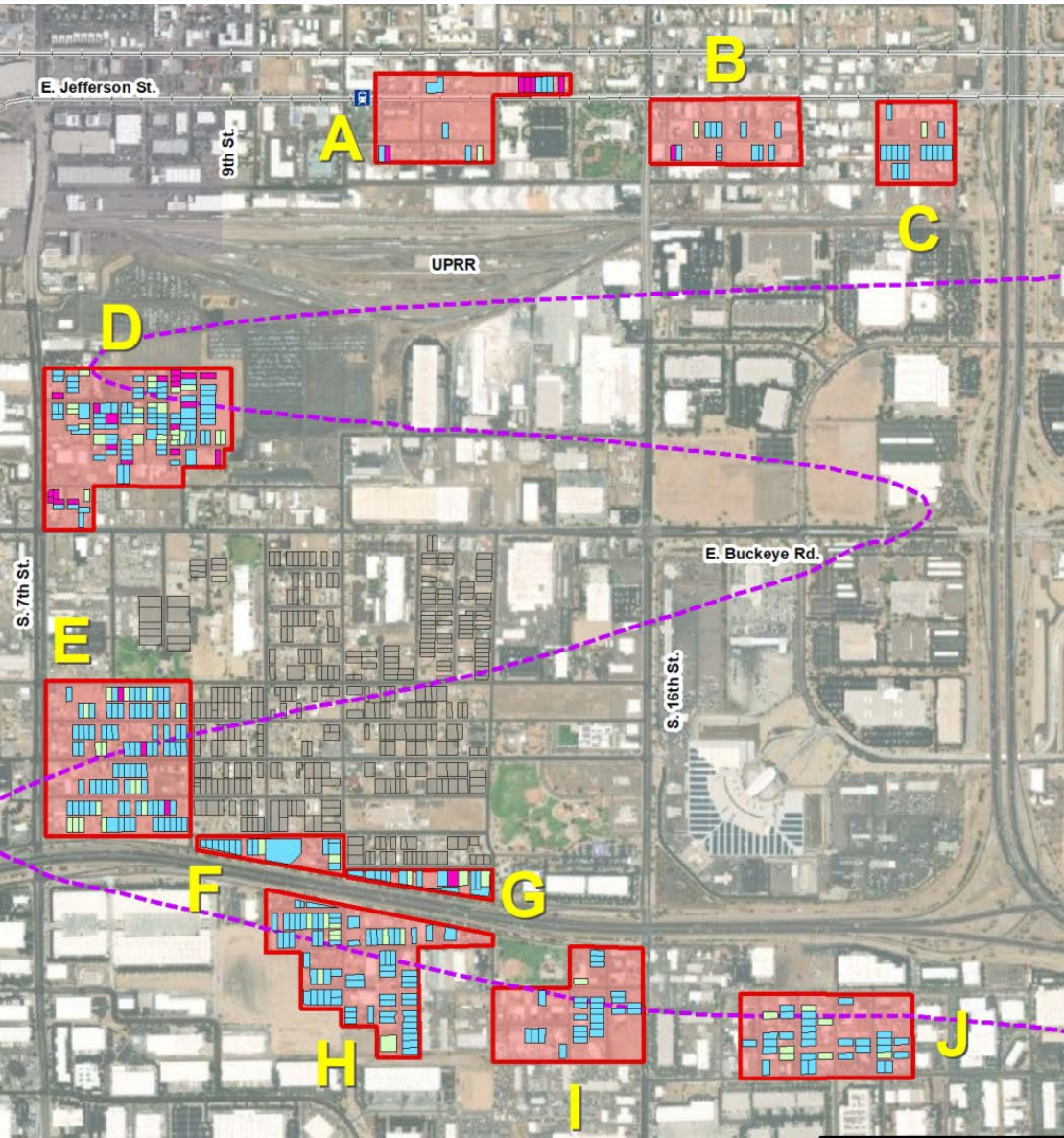


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NEW INFRASTRUCTURE OPPORTUNITIES



LAND USE DEVELOPMENT



FAA Section 163 Determination

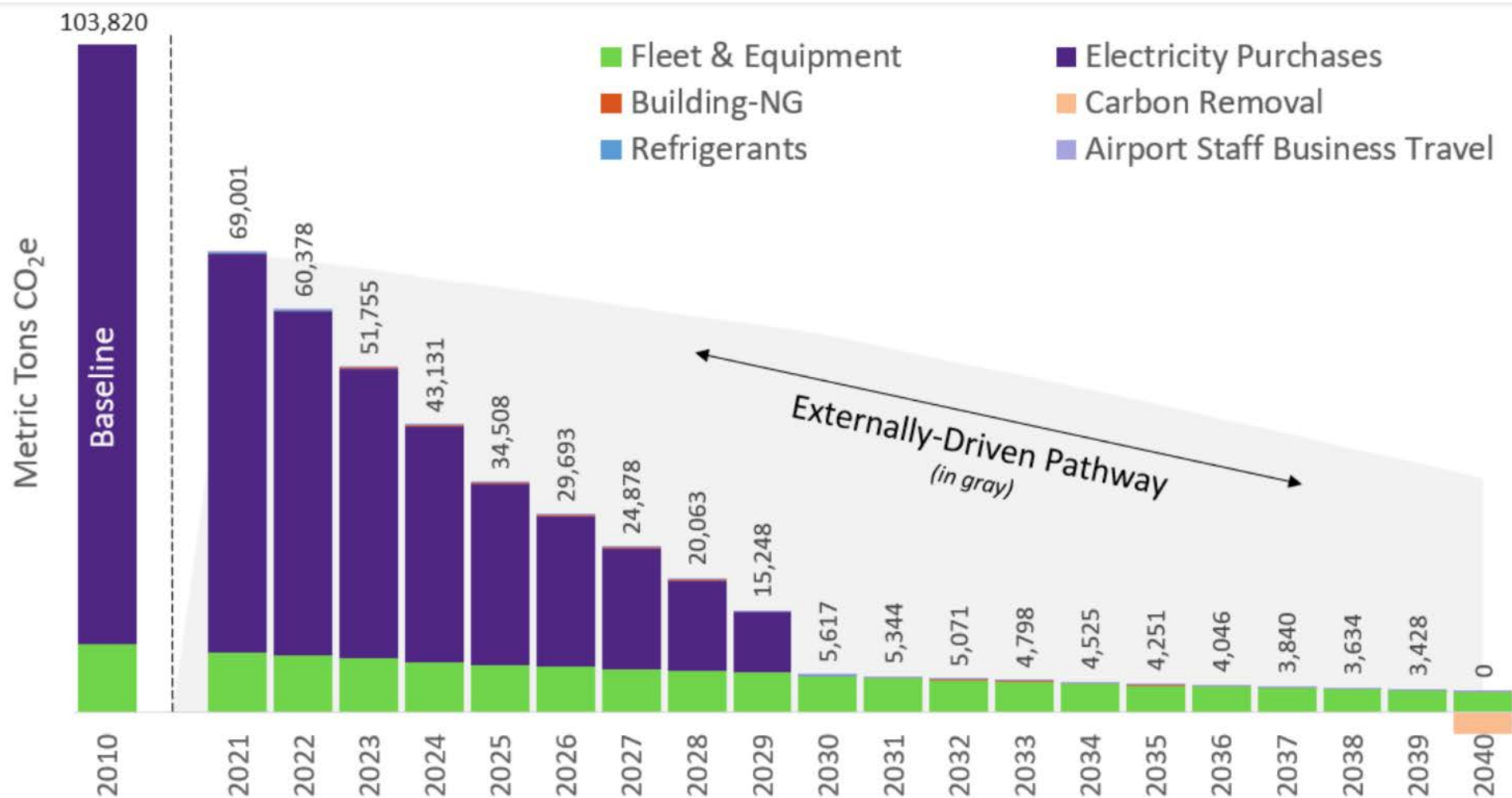
Approves land disposal
for blocks A through J

Sets Sale/ Lease
Conditions

Compatible use
Zoning/ aviation easement
Deed restrictions

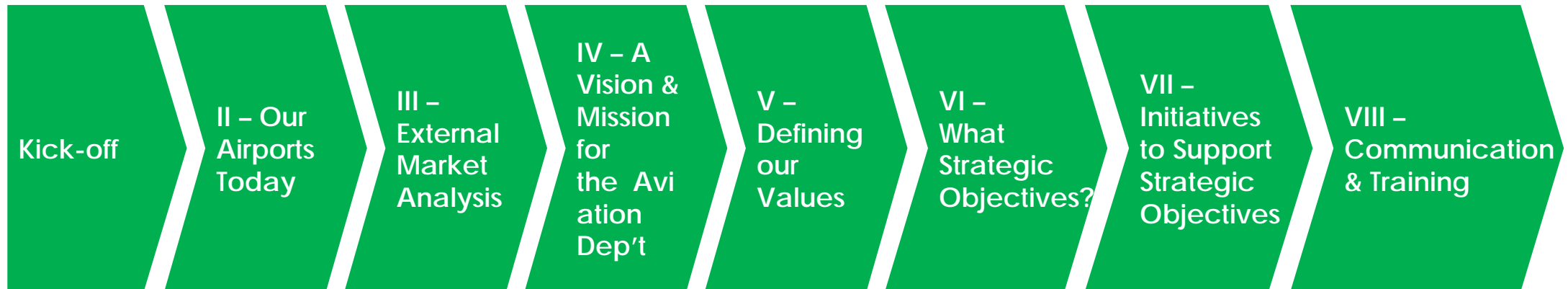
“Future Phase” parcels

ROADMAP TO NET ZERO CARBON



2023-2028 STRATEGIC PLAN

A new Strategic Plan to meet the evolving needs of our customers, employees, businesses, and community we serve.



DIGITAL STRATEGY

- Seamless travel
- Predictive airport experience
- Brand enhancement
- Holistic customer relationship management approach



Customer Experience

- New customer-facing services
- New channels to serve customers
- Business decisions engrained in data



Revenue Growth



Business and Operational Efficiency

- Automation of business processes
- Leveraging data and insights
- Tools for both frontline and back office workers
- AI/ML for new operational and business insights



Sustainability and Innovation

- Smart buildings
- Tracking and reporting Sustainability metrics
- IoT to monitor and optimize energy/water consumption



SUPPORT SKY HARBOR



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2024 AVIATION BUSINESS SUMMIT

Date TBD – Q1 2024
Back to In-Person
Partnership Awards



THANK YOU



PHX PHOENIX SKY HARBOR
INTERNATIONAL AIRPORT

America's Friendliest Airport®

