## Terminal 3 North 2 Concourse Concession Opportunities Business Information Meeting (1 of 3) - Monday, April 21 at 11:30 a.m. Meeting Questions (See video recording for staff responses)

- 1. Clarifying question about where the back-of-house space is located.
  - a. Follow-up: Is the back-of-house space shared?
- 2. Who is responsible for paying for the build-out?
- 3. Who is responsible for staffing?
- 4. Are the opportunities open to everyone, including existing operators?
- 5. Who performs staff hiring?
  - a. Follow-up: And who determines the hours of operation?
- 6. Will we receive a list of everyone attending today?
- 7. How is small business defined for FB3 (Coffee/Café) package?
- 8. Are all certified businesses listed on the website?
  - a. Follow-up: And does the website say what they do or what they provide?
- 9. How many new ACDBE's have been awarded contracts over the last five years?
- 10. Can the proposer bid on multiple packages?
- 11. In light of the new administration, will any of these employment opportunities be outdated?
- 12. Question on outreach requirements for a franchisee and the limitations they may have in outsourcing.
- 13. Please explain where the new gates will be built in Terminal 3.

(See video recording for staff responses)