NOTICE OF PUBLIC MEETING
PHOENIX AVIATION ADVISORY BOARD

Pursuant to A.R.S. Section 38-431.02, notice is hereby given to the members of the **PHOENIX AVIATION ADVISORY BOARD** and to the general public that the **PHOENIX AVIATION ADVISORY BOARD** will hold a meeting open to the public on **Thursday, November 19, 2026 at 3:00 p.m. located at the City of Phoenix Aviation Department, PAAB Conference Room, 2485 E. Buckeye Road, Phoenix, Arizona 85034, or via WebEx teleconference.**

OPTIONS TO ACCESS THIS MEETING:

Watch the meeting virtually using the WebEx link provided below.
https://cityofphoenix.webex.com/weblink/register/rb5b88f64dba8b74331cd4969288c072b

Call in to listen to the meeting, dial 602-666-0783, and Enter Meeting ID 2332 996 1823 **#.** Press # again when prompted for attendee ID.

Public Comment: If you wish to provide a written comment or speak at the meeting virtually or by phone, please submit a request to pearl.meza@phoenix.gov no later than 10 a.m. on Thursday, November 19, 2026. The email should include your first and last name, email address, the item number(s), and whether you would like your comment entered into the record or if you wish to speak. Those who wish to attend in person may submit a request to speak by completing a speaker card at the registration desk at the beginning of the meeting.

Pursuant to Arizona Revised Statutes, Section 38-431.02B, notice is given that the Phoenix Aviation Advisory Board may vote to go into Executive Session, or Sessions, for discussion or consultation, for legal advice with the attorney or attorneys of the public body for any agenda items listed below, as authorized by Arizona Revised Statutes, Section 38-431.03 (A)(3) or for discussion of records and/or information that is exempted by law from public disclosure, as authorized by Arizona Revised Statutes, Section 38-431.03(A)(2). If authorized by a majority vote of the Phoenix Aviation Advisory Board, the Executive Session will be held immediately after the vote and will not be open to the public. If a decision is requested, the Phoenix Aviation Advisory Board may decide the matter in the public meeting or defer the decision to a later date. The agenda items that may be subject to an Executive Session pursuant to Arizona Revised Statutes, Sections 38-431.03 (A) (2) and 38-431.03 (A) (3) are as follows: Items 4, 5, 6, and 7.

One or more board members may participate via teleconference. Agenda items may be taken out of order.

The agenda for the meeting is as follows:

CALL TO ORDER

SUMMARY OF CURRENT EVENTS

1. **Summary of Current Events by the Aviation Director**
2. **Summary of Current Events by the Airline Station Manager**

MINUTES OF MEETING

3. **For Approval or Correction, the Minutes of the Phoenix Aviation Advisory Board Meeting on October 15, 2026**

DISCUSSION AND POSSIBLE ACTION (ITEM 4)

4. **Passenger Flow Management Solution and Services**

   This report requests that the Phoenix Aviation Advisory Board recommend that the City Council enter into a contract with Indoor Labs LLC dba Sotereon.AI to provide a Turnkey Passenger Flow Management System at Phoenix Sky Harbor International Airport.

   THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.

INFORMATION AND DISCUSSION (ITEMS 5 - 7)

5. **City of Phoenix Water Strategy**

   This report provides the Phoenix Aviation Advisory Board with an overview of the City's long-term water strategy for maintaining a reliable and sustainable water supply amid ongoing drought conditions and challenges on the Colorado River, as well as the Aviation Department's role in supporting the strategy.

   THIS ITEM IS FOR INFORMATION AND DISCUSSION.

6. **2026 Full-Scale Emergency Exercise Recap**

   This report provides the Phoenix Aviation Advisory Board with an update on the Aviation Department's 2026 Full-Scale Emergency Exercise (Tri-Ex).

   THIS ITEM IS FOR INFORMATION AND DISCUSSION.

7. **Childcare Program Update**

   This report provides the Phoenix Aviation Advisory Board with an update on the Aviation Department's childcare program.

   THIS ITEM IS FOR INFORMATION AND DISCUSSION.

ADVISORY BOARD INFORMATION AND FOLLOW-UP REQUESTS

CALL TO THE PUBLIC

This is the time for the public to comment. Members of the Board may only discuss items that are specifically identified on the agenda. Therefore, pursuant to A.R.S. Section 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism, or scheduling the matter for further consideration and decision at a later time.

ADJOURNMENT

For further information, please call Pearl Meza, Administrative Affairs Program Manager, Aviation Department at 602-273-3382. For further documentation on this meeting, please visit skyharbor.com.

PHOENIX AVIATION ADVISORY BOARD
SUMMARY MINUTES
October 15, 2026
Meeting held in person and via WebEx

Board Members Present

Annette Musa – Chairperson
David Shilliday – Vice-Chairperson
Ruben Alonzo
Sandra Ferniza
Verma Pastor
Ron Price
Chad Makovsky – Ex-Officio
Sophia Philis-Ortiz – Ex-Officio

Board Members Absent

Cynthia Aragon
Stephanie Cherny
Sharon Hwang

Staff Present

Matthew Becker
Justeen Cook
Sarah Demory
Linda Duarte
Roxann Favors
Jason Gitkin
Kyle Griffeth
Munjed Hassan
Matthew Heil
Monica Hernandez
Sean Larkin
Daver Malik
Mary Helen Martinez
Ashley Meza
Pearl Y Meza
Sarah Moratto
Michael O' Shaughnessy
Carolina Potts
Michael Pluff
Greg Roybal
Thomas Sawyer
Abbe Slade
Jeff Stapleton
Jerry Temple

Members of the Public Present

Joe Yuhas
Michael Wall
Noah James Markham
Patrick Ingram
Peter Hokanson

CALL TO ORDER

Chairperson Musa called the meeting to order at **3:09 p.m.**

SUMMARY OF CURRENT EVENTS

1. **Summary of Current Events from the Aviation Director**

   Aviation Director Chad Makovsky welcomed Ms. Philis-Ortiz to the Phoenix Aviation Advisory Board and provided the Board with a summary of her background and accomplishments. Ms. Philis-Ortiz will be the new Airline Liaison to the Aviation Board.

   Next, he shared that the Aviation Department continues to move forward with its extensive development program to ensure the airport keeps pace with the growing community. Based on the current growth trajectory, PHX is expected to serve more than 90 million passengers by 2050.

   Mr. Makovsky said hundreds of projects are underway, and others will start in the coming years. The Aviation Department has branded a program called 'Destination PHX 2050'. The program was developed to educate stakeholders and maintain focus on key programs that must be delivered to build the capacity needed to meet anticipated demand. More information about this program is available at DestinationPHX2050.com.

   In September, the Department achieved an important milestone in the planning process for the West Terminal development when it officially announced that American Airlines will serve as the primary carrier for the new West Terminal. This announcement allows both American Airlines and airport leadership to formally engage with one another to ensure that the program definition documents capture airport requirements and address how the airline would want to operate in the facility.

   Mr. Makovsky shared that a West Terminal Industry Day will be held at the Historic Orpheum Theatre in Downtown Phoenix on November 17, from 9 a.m. until noon.

   Moving on, Mr. Makovsky shared that in July, PHX served 4.2 million passengers, representing 0.4% year-over-year growth for the month, and 0.8% year-to-date. The airport served about 222,000 international passengers in July, a 3.37% year-over-year increase; however, year-to-date traffic is still at -4.66%.

   As for August, PHX served just under 3.7 million passengers, reflecting year-to-date growth of about 0.5%. For international service, PHX served 177,000 passengers, representing about 3.5% growth, indicating improved international demand.

Mr. Makovsky shared that aircraft operations at PHX are essentially flat and Deer Valley airport operations remain down. He noted that decreased operations are likely due to fuel costs. Fuel is the number one expense for airlines and has increased from 60% to 85% year over year.

Mr. Makovsky next shared some updates on air service. Porter is starting nonstop service to Calgary effective in December, and to Edmonton in November of this year. American Airlines will be starting service to Lincoln, Nebraska in December. Breeze will be starting service to New Orleans in February of next year. Advanced Air will be going to Imperial in November of this year. Alaska will be going to Santa Rosa in November. Southwest Airlines will be starting service to Bozeman in June.

On the international front, STARLUX plans to increase weekly flights from four to five in December and January.

Ms. Ferniza asked about Advanced Air and Breeze Airlines, wondering whether they're operating out of the terminal they previously toured in the lower part of Terminal 3.

Mr. Makovsky replied that she is correct. At the end of the Terminal 3 South Concourse, three new gates were completed, and those two airlines operate out of them.

Ms. Ferniza responded that the change creates a better experience, noting that passengers can now go directly into the rest of the concourse.

Next, Mr. Makovsky spoke about the JD Power 2026 North American Airport Satisfaction Study. Phoenix Sky Harbor ranked third overall in the Mega airport category. Mr. Makovsky defined Mega airports as airports serving 33 million or more passengers a year and said the key factors behind the airport's strong ranking were navigability and infrastructure, sense of place, and overall passenger experience.

Following that, Mr. Makovsky shared that on September 28, the Public Safety & Security team hosted a tabletop walkthrough of the upcoming full-scale Triennial Exercise at the Marriott Phoenix Airport.

He explained that they used this opportunity to review the airport's emergency response plan and functional annexes, and to discuss how we would work with our business partners, emergency preparedness partners, and public safety members to support an aircraft incident should it ever occur at PHX.

He mentioned there was a record turnout for this event with over 181 participants attending. Mr. Makovsky further reminded the board of the full-scale disaster exercise scheduled for Wednesday, October 28.

On Saturday, October 3, Mr. Makovsky shared that American Airlines, Southwest Airlines, the City of Phoenix, TSA, and the ARC of Arizona all hosted PHX's 11th annual Wings for Autism event. Hundreds of children and their families came to Sky Harbor to experience, perhaps for the very first time, what the travel process is like. He thanked Mayor Gallego for attending, as well as the entire Aviation team, airline partners, and the many sponsors and volunteers who helped to make the day so special for so many children. He also thanked Ms. Philis-Ortiz with American Airlines and Southwest Airlines for their support at the event.

Finally, on October 7, Mr. Makovsky shared that Aviation hosted a community service fund-drive (CSFD) carnival. All proceeds from the event supported PHX's annual city-wide fundraising efforts. Mr. Makovsky recognized the CSFD committee and Chair, Grant Harrison, for organizing the many activities that made this year's campaign so successful.

No public comments.

2. **Summary of Current Events by the Airline Station Manager**

   None given.

APPROVAL OF MINUTES

3. **For Approval or Correction, the Minutes of the Phoenix Aviation Advisory Board Meeting on August 20, 2026**

   A motion was made by Ms. Ferniza seconded by Mr. Shilliday that this item be approved.

   No public comments.
   The motion carried.

INFORMATION ONLY (ITEMS 4 - 5)

4. **Operational Protocols for Federal Immigration Enforcement Activity at Sky Harbor International Airport**

5. **Response to Public Comment – SSP Warehouse**

6. **Response to Public Comment – LSG Sky Chefs Intelligent Trucking**

   No public comments.

CONSENT ACTION (ITEMS 7 - 9)

7. **Environmental Access Agreement with Shell**

A motion was made by Mr. Shilliday, seconded by Ms. Ferniza that this item be approved.

No public comments.
The motion carried.

8. **Environmental Access Agreement with Honeywell Aerospace, Arizona Department of Environmental Quality and Arcadis**

Vice Chair Mr. Shilliday recused himself from voting on this item.
A motion was made by Ms. Pastor, seconded by Mr. Price that this item be approved.

No public comments.
The motion carried.

9. **Unsubordinated Ground Lease with CCTC, Inc**

A motion was made by Mr. Shilliday, seconded by Ms. Ferniza that this item be approved.

No public comments.
The motion carried.

DISCUSSION AND POSSIBLE ACTION (ITEMS 10 - 11)

10. **Taxicab Services Request to Award Contract**

Mr. Michael O'Shaughnessy provided the board with some background on the history and considerations staff takes into account with taxicab contracts, including customer preferences, taxicab driver earnings, and the evolution of the transportation industry.

Mr. O'Shaughnessy presented data showing the number of taxi rides from Sky Harbor by year. He explained that since 2016, market pressure from new entrants has reduced demand for taxicabs; however, on-demand taxi service remains an important ground transportation option for airport customers.

Mr. O'Shaughnessy explained that a revenue contract solicitation (RCS) was issued in 2025 that originally requested three service providers. However, only two were deemed responsive and were awarded the contracts.

To maintain sufficient service levels, the Aviation Department executed month-to-month extensions for existing providers until a new RCS could be issued.

The service requirements for the RCS included two years of experience at large or medium-sized airports. The General Manager must have managed at least a 15-car fleet, and the company must have 24/7 wheelchair-accessible vehicles.

Mr. O'Shaughnessy explained that the current fleet consists of 140 cars, including 5% or more ADA-compliant vehicles. The proposed taxicab fleet will also consist of 140 cars, with remaining specifications being largely the same as the first RCS. This contract term will be for 4 years, with one two-year extension.

There were three respondents; two were deemed nonresponsive. Anticipated contract revenue to the City will be approximately $200,000 per year, with the aggregate of all taxi contracts estimated at $715,000.

Mr. O'Shaughnessy requested that the Phoenix Aviation Advisory Board recommend to the Phoenix City Council to authorize the Aviation Department to enter into a contract with VIP Taxi Airport, LLC for taxi services at PHX.

Mr. Shilliday asked, with only one respondent, whether they were able to meet the target number of vehicles and ADA-compliant vehicles.

Mr. O'Shaughnessy responded yes, and clarified that they had three respondents: two who were not responsive and one who was, and that company has sufficient vehicles.

A motion was made by Mr. Shilliday, seconded by Ms. Pastor that this item be approved.

No public comments.
The motion carried.

11. AIClear, LLC. Contract Amendment

Mr. Jeff Stapleton presented this item to add services at Phoenix Sky Harbor. He noted that under the airport's contract with Clear staff is proposing an amendment to bring a new service to PHX.

He explained the existing Clear contract commenced in 2023 and expires in 2028. Mr. Stapleton noted Clear is allowed to provide a prescribed set of services, including expedited screening lanes at checkpoints, and membership recruitment and renewals in the terminals.

Mr. Stapleton shared that Clear is rolling out Clear Concierge across airports in the United States where Clear has a presence. He stated that the Clear Concierge service provides curb-to-gate support and escort services to Clear + members for a fee.

He mentioned that for customers who are traveling to a large party, or have young children, Clear Concierge would be a very desirable service. Mr. Stapleton explained that they can also provide guidance on flights and ground transportation. He noted that this service is currently available at 40 airports, including: BOS, ORD, SEA, DEN, ATL, IAH, and SFO. He explained that they are looking to have service commonality across all airports.

Mr. Stapleton explained that adding this service would generate 12% of gross sales for Clear Concierge reservations, which is expected to generate $80,000 of new revenue to the airport. Clear would like to launch the service at PHX before Thanksgiving this year.

He requested that the Phoenix Aviation Advisory Board recommend that the Phoenix City Council amend the lease with AlClear, LLC at PHX to permit the Clear Concierge service.

Ms. Ferniza asked for clarification on whether it is work in addition to what Clear already does, and if you have to be a member in order to get the service.

Mr. Stapleton responded, yes, you have to be a member in order to receive their services. It is an additional service beyond what is already provided by Clear.

Ms. Ferniza replied that the reason for her question was that she recently was at Phoenix Sky Harbor and experienced Clear staff approaching passengers at the gate with an assertive attitude about getting them to sign up.

She emphasized that if they are combining their sales pitch for signing up for Clear, they need to make sure there is a clear distinction that it is for members and that a new service is available.

Mr. Stapleton responded that staff can definitely take those concerns back to Clear, noting that there are guidelines for how they interact with guests, which limit what they’re allowed to do.

Ms. Annette Musa asked about the hiring process or qualifications required to become a staff member for Clear’s Concierge service.

Mr. Stapleton replied, explaining that the standard is that existing Clear employees would be able to support the concierge service; it would not be any different from how they would hire anyone already on their staff within the expedited screening lane.

Ms. Musa recommended additional background screening, since these staff members will have one-on-one interactions with vulnerable groups, such as young mothers.

Mr. Stapleton concurred and explained that, to start, Clear wants to leverage existing employees but emphasized that they do want to build out a particular set of employees to deliver the service.

A motion was made by Mr. Shilliday, seconded by Mr. Alonzo that this item be approved.

No public comments.
The motion carried.

INFORMATION AND DISCUSSION (ITEMS 12 - 13)

12. Aviation Business Lab

Ms. Roxann Favors introduced the item, explaining that the program was the result of an incredible collaborative effort by Aviation staff and business partners. Ms. Favors took a moment to thank individuals who brought their vision to fruition.

Ms. Favors thanked Ms. Ferniza, explaining that when she served as the Business Development Subcommittee Chair, she encouraged and challenged staff to keep finding ways to support small-business development at the airports.

Ms. Moratto presented the item and shared that she oversees the business outreach initiatives, including the development and launch of new programs such as the Aviation Business Lab.

Ms. Moratto explained that the Business Lab is a new six-week academy-style outreach program. It is designed specifically for small businesses new to the airport concessions world. Throughout the six weeks, participants take part in expert-led sessions, hands-on activities, and one-on-one support.

By the end of the program, participants can gain a practical understanding of how airport business works and how to position themselves for future opportunities.

Ms. Moratto shared that the planning for the program began last summer. They started by researching and benchmarking other established academy-style programs. Then they held virtual meetings with peer organizations.

Ms. Moratto stated that they also surveyed their current ACDBE partners to gather input on topics, program format, and what they wish they had known when they first entered the airport environment.

Using that information, she explained that they worked closely with staff and industry partners to shape the curriculum and prepare the program for launch.

Ms. Moratto noted that they received 45 applications and that ultimately, 17 small businesses were invited to participate, and all accepted.

She then presented the program curriculum, which covered a wide range of topics, including certification, business readiness, airport concession operations, and more. She mentioned that staff brought in subject matter experts and partners who added real-world context and insight.

Ms. Moratto noted the program ended with a graduation ceremony and a fast-pitch presentation.

She shared the list of graduates, explaining that they had a great mix of participants who were truly committed to the program. She noted that feedback from the participants and planning partners has been overwhelmingly positive. She elaborated by providing a few examples of the comments they received.

Ms. Musa thanked Ms. Moratto for her presentation, emphasizing that it is a great way to help businesses in the community. She congratulated all who were involved.

Ms. Ferniza thanked Mr. Makovsky and Ms. Favors for listening to feedback and incorporating it into the airport's program.

Ms. Ferniza discussed when the airport first began inviting small businesses to participate. She added that the most important achievement was providing access and information.

Mr. Alonzo added that, while he knows this may not be something that goes before Council, he suggested it is worth briefing the Mayor and City Council about.

No public comments.

13. Terminal Concession Program Update

Mr. Stapleton provided an update on the airport's terminal concessions program, starting with concepts in the post-security lobby area of Terminal 3. He noted that board members may have seen that the Starbucks location has been closed, which he explained is due to construction of the new passenger/connecting bridge to the T3N2 Concourse. HMS Host is committed to investing in the unit by improving FF&E to bring the concession up to current Starbucks brand standards. The unit will be reopening to the public in the near future.

In Terminal 4, Mr. Stapleton stated that Pizzeria Virtu will be coming to the pre-security lobby. The local favorite will focus on Neapolitan-style pizza. The location will be replacing PZA Pizza.

HMS Host will also be making improvements to Chelsea's Kitchen concept. Work is expected to start this month and will wrap up in November. The restaurant will remain open while the work is performed, and work will be conducted outside of normal operating hours.

Mr. Stapleton then shared that HMS Host will be bringing the Macintosh and The Collins Small Batch Kitchen to the N2 Concourse. Both restaurants are inspired by Chef Christopher Collins, and each has a street-side location in Phoenix. These concepts will replace Blanco Taco and Tequila, Zen Burger, and Olive & Ivy. Construction is anticipated to start in March and conclude in July of next year.

Mr. Stapleton shared that the O.H.S.O. Brewery will be expanding its footprint in the N3 Concourse. O.H.S.O. will be unifying the look and feel of its unit. Construction is underway and will be completed in early 2027.

The Mercato by Gio will be coming to the S3 Concourse. The store is focused on gourmet Italian snacks and treats. Construction is underway and will be delivered in December of this year.

He then discussed how Aviation staff work to minimize the impact of concessions construction. Staff work with concessionaires to stagger construction schedules to ensure adequate services are available in each concourse. In many cases, concessionaires also activate temporary concession units to provide a high level of customer service.

No public comments.

ADVISORY BOARD INFORMATION AND FOLLOW-UP REQUESTS

None.

CALL TO THE PUBLIC

Mr. Noah-James Markham provided public comment. He stated that Phoenix Sky Harbor is known as the friendliest airport in America, but stated that he thinks we can do better, emphasizing that it does not feel that friendly.

Also, he explained that the airport needs better dining options. He mentioned maybe adding Hawaiian, Japanese, or Chinese options for airport guests.

He then transitioned to speaking about people with disabilities. Mr. Markham stated that there is more than one disability, and that the airport should be accessible from when you enter the airport doors to when you check your bag, and at security checkpoints.

Mr. Markham advocated that people with disabilities should be able to have their own line through the security checkpoint. He also stated that the airport needs to be more accessible to people who are deaf or hard of hearing. He mentioned that he knows the airport has a T-coil for hearing aids to connect to, but explained that it hasn't been on, which is a big concern for someone who has had this disability their whole life.

He then brought up wheelchairs, emphasizing that the airport needs to be more accessible to loading them onto an airplane. Mr. Markham stated that more people with disabilities should be able to work at the airport and with other airlines.

He also advocated for bringing Japan Airlines to PHX.

He then talked about his concern regarding American Airlines. He mentioned being denied as a flight attendant for American Airlines and Contour Airlines because he was talking about his disability and asked for a sign language interpreter.

He also shared that he felt the airport needed to renovate the restrooms, noting that restrooms at Oregon's airports were clean and safe and secure. He thanked the board for listening.

ADJOURNMENT

The meeting ended at **4:08 p.m.**

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	Passenger Flow Management Solution and Services

Description
This report requests that the Phoenix Aviation Advisory Board recommend that the City Council enter into a contract with Indoor Labs LLC dba Sotereon.AI to provide a Turnkey Passenger Flow Management System at Phoenix Sky Harbor International Airport (PHX).

THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.

Report Summary
The purpose of this project is to enhance the passenger travel experience by replacing the existing legacy TSA checkpoint wait-time monitoring system and the current PHX Sky Train® people-counting technology with a modern Passenger Flow Management System. This updated system will allow PHX and its stakeholders to measure, manage and communicate passenger flow activity at the TSA security checkpoints and PHX Sky Train® stations. The system is expected to expand as the footprint of PHX continues to grow and as operational needs evolve to monitor and improve other aspects of the passenger journey.

The contractor will be responsible for the design, procurement, installation, programming, testing, training, commissioning, and ongoing maintenance and support for the Passenger Flow System.

Procurement Information
Aviation issued a Request for Proposals (RFP) 24-0181 on June 17, 2026. There were six proposals, and four of those were deemed responsive. The proposals were evaluated and scored by an evaluation panel through consensus scoring on the following criteria:

- Method of Approach (0-400 points)
- Qualifications and Experience of Firm (0-100 points)
- Qualifications and Experience of Key Personnel (0-100 points)
- Training, Maintenance, & Support Services (0-150 points)
- Price (0-250 points)

Award Recommendation to:
- Indoor Labs LLC dba Sotereon.AI

Contract Term
The term will be seven years with no options to extend.

Financial Impact
The Aviation Department's contract value will not exceed $4,400,000 over the aggregate 7-year term.

Public Outreach
This solicitation process included all standard and required outreach efforts, including advertising in Aviation industry publications.

Location
Phoenix Sky Harbor International Airport, 2485 E. Buckeye Road

Recommendation
Request that the Phoenix Aviation Advisory Board recommend to the City Council to enter into contract with Indoor Labs LLC dba Sotereon.AI, to provide a Turn-Key Passenger Flow Management System at Phoenix Sky Harbor International Airport.

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E Aviation Director
Subject:	City of Phoenix Water Strategy

Description
This report provides the Phoenix Aviation Advisory Board with an overview of the City's long-term water strategy for maintaining a reliable and sustainable water supply amid ongoing drought conditions and challenges on the Colorado River, as well as the Aviation Department's role in supporting the strategy.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Report Summary

The City of Phoenix continues to advance a comprehensive approach to long-term water sustainability through a diverse water portfolio, highlighting current water demand trends, and addressing the impacts of regional water shortages.

Phoenix has taken proactive measures to secure its water future, including water conservation programs, groundwater storage, infrastructure investments, acquisition of additional water resources, the Bartlett Dam Expansion project, and the Pure Water Phoenix initiative. Together, these efforts demonstrate Phoenix's commitment to ensuring a resilient, sustainable, and drought-prepared water future for generations to come.

Since 2015, the Aviation Department's Sustainability Management Plan has guided its work to reduce environmental impacts, strengthen climate resilience, and adapt as environmental conditions change. The plan aligns with City initiatives and industry best practices.

Achieving its goals, especially around water conservation, requires proactive coordination across all departments and stakeholders. The Aviation Department's approach focuses on minimizing water use, protecting water resources, and building a resilient water system for our airports. Effective water management includes conservation, pollution prevention, and climate preparedness.

Location
Phoenix Sky Harbor International Airport, 2485 E. Buckeye Road

Recommendation
This item is for information and discussion.

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	2026 Full-Scale Emergency Exercise Recap

Description
This report provides the Phoenix Aviation Advisory Board with an update on the Aviation Department's 2026 Full-Scale Emergency Exercise.

The presentation will provide an overview of the exercise, participating agencies, exercise objectives, key observations, strengths identified during the exercise, and opportunities for improvement that will be incorporated into future planning, training, and emergency management activities.

THIS ITEM IS FOR INFORMATION and DISCUSSION.

Report Summary
The Aviation Department conducted a Full-Scale Triennial Emergency Exercise as part of its ongoing emergency preparedness and response program. The exercise is completed every three years, as required by the Federal Aviation Administration, to ensure compliance with the airport's operating certificate. The exercise was designed to evaluate the airport's ability to coordinate and manage a major airport emergency effectively.

The exercise involved over 40 agencies, including Aviation, Police, and Fire Department personnel; airline representatives; the American Red Cross; public safety and emergency medical mutual aid agencies; and other stakeholders who would respond to and/or support a significant aviation incident at PHX.

The presentation will summarize the exercise and the department's approach to implementing participants' after-action feedback.

Location
Phoenix Sky Harbor International Airport, 2485 E. Buckeye Road.

Recommendation
This item is for information and discussion.

PHOENIX AVIATION ADVISORY BOARD REPORT	
To:	Phoenix Aviation Advisory Board
From:	Chad R. Makovsky, A.A.E. Aviation Director
Subject:	Childcare Program Update

Description
This report provides the Phoenix Aviation Advisory Board an update on the Aviation Department's childcare program.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Report Summary
The Aviation Department has undertaken efforts to support badged airport workers through childcare programs, funded by American Rescue Plan Act funds. The Aviation Department conducted a procurement to select an operator for the childcare facility, KinderCare at Work. KinderCare is currently working with the Aviation Department to finish the tenant improvement process to build out the facility at 44th Street.

Staff will provide an update on the construction of a purpose-built childcare facility at the 44th Street Sky Train station.

Location
Phoenix Sky Harbor International Airport, 2485 E. Buckeye Road

Recommendation
This item is for information and discussion.